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Contra Costa County

To: Board of Supervisors

From: William Walker, M.D., Health Services Director

Date: January 10, 2012

Subject: Contract #27-565-10 with DocuStream, Inc.

#### **RECOMMENDATION(S):**

Approve and authorize the Health Services Director, or his designee, to execute, on behalf of the County, Contract #27-565-10 with DocuStream, Inc., a corporation, in an amount not to exceed \$230,000, to provide electronic claims processing services for the Contra Costa Health Plan for the period from November 1, 2011 through October 31, 2012.

### **FISCAL IMPACT:**

This Contract is funded 100% by plan member premiums. Costs depend upon utilization. (No rate increase)

### **BACKGROUND:**

The Contra Costa Health Plan ("CCHP") has an obligation to provide certain specialized professional health care services for its members under the terms of their Individual and Group Health Plan membership contracts with the County. CCHP Providers submit their claims to Contractor, who then submit claims to County in an electronic format, in accordance with State and Federal mandates.

On November 9, 2010, the Board of Supervisors approved Contract #27-565-8 (as amended

<b>✓</b> APPROVE		OTHER
▼ RECOMMENDATION OF CNTY ADMINISTRATOR		
Action of Board On: 01/10/2012 APPROVED AS RECOMMENDED OTHER		
Clerks Notes:		
VOTE OF SUPERVISORS		
AYE:	John Gioia, District I Supervisor	
	Mary N. Piepho, District III Supervisor	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.  ATTESTED: January 10, 2012
	Karen Mitchoff, District IV	
	Supervisor  Federal D. Claver District V	
	Federal D. Glover, District V Supervisor	David Twa, County Administrator and Clerk of the Board of Supervisors
ABSENT:	Gayle B. Uilkema, District II Supervisor	By: June McHuen, Deputy
Contact: Patricia Tanquary, 313-6008		

cc: A Down, D Gary



## BACKGROUND: (CONT'D)

Agreement #27-565-9) with DocuStream, Inc, for the period from November 1, 2010 through October 31, 2011 for the provision of claims processing services including scanning, storage, encryption and retrieval.

Approval of Contract #27-565-10 will allow Contractor to continue providing services through October 31, 2012.

# **CONSEQUENCE OF NEGATIVE ACTION:**

If this contract is not approved, Contra Costa Health Plan will not receive electronic claims processing services from Contractor. Providers may experience delays in payment and the Health Plan may become out of compliance and be subjected to sanctions and civil penalties per California and Federal law.

## CHILDREN'S IMPACT STATEMENT:

Not Applicable