



**Contra
Costa
County**

To: Board of Supervisors
From: William Walker, M.D., Health Services Director
Date: January 10, 2012

Subject: Authorization to Reimburse City of Richmond for purchase of ProQA software used in emergency medical dispatch

RECOMMENDATION(S):

Authorize reimbursement from County Service Area EM-1 (Measure H) funds to the City of Richmond, in the amount not to exceed \$21,820, to cover payments by the City of Richmond to its computer-aided dispatch (CADD) vendor New World Systems for implementation of the ProQA software used in emergency medical dispatch.

FISCAL IMPACT:

100% Measure H Funds. No County General Fund impact.

BACKGROUND:

Emergency medical service calls in Contra Costa County are handled by one of three emergency medical dispatch centers operated by Contra Costa County Fire Protection District, San Ramon Valley Fire Protection District, and the City of Richmond. Emergency medical service County Service Area EM-1 funds were previously used to cover the cost of installing ProQA software for emergency medical dispatch at the Contra Costa County and San Ramon Valley Fire Protection Districts, while the City of Richmond is now upgrading its CAD system with the ProQA software and has requested

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **01/10/2012** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I
Supervisor

Mary N. Piepho, District III
Supervisor

Karen Mitchoff, District IV
Supervisor

Federal D. Glover, District V
Supervisor

ABSENT: Gayle B. Uilkema, District II
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: January 10, 2012

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Patricia Frost, 646-4690

cc: Juliene Latteri, Demetria Gary, Tasha Scott

BACKGROUND: (CONT'D)

reimbursement from County Service Area EM-1 funds. With this upgrade, all emergency medical dispatch centers will have use of the same tools for use in prioritizing emergency medical service responses and providing pre-arrival instructions to persons call 9-1-1 with medical emergencies.

CONSEQUENCE OF NEGATIVE ACTION:

The City of Richmond would need to bear the cost for ProQA software which was provided at CSA EM-1 cost for remaining areas of Contra Costa County.

CHILDREN'S IMPACT STATEMENT:

9-1-1 provides services for persons of all ages.