



**Contra
Costa
County**

To: Board of Supervisors
From: William Walker, M.D., Health Services Director
Date: January 11, 2011

Subject: Contract #23-384-6 with Language Line Services, Inc.

RECOMMENDATION(S):

Approve and authorize the Health Services Director to execute on behalf of the County, Contract #23-384-6 with Language Line Services, Inc., a corporation, in an amount not to exceed \$400,000, for the provision of over the phone interpreting services and translation services for the Health Services Department, for the period from January 1, 2011 through December 31, 2012.

FISCAL IMPACT:

This Contract is funded 100% by the Department's Enterprise Fund I. No increase in rates.

BACKGROUND:

This Contract allows County to meet Title VI language access regulations and Limited English Proficient (LEP) patient/client needs for the County.

On February 3, 2009, the Board of Supervisors approved Contract #23-384-5 with Language Line Services, Inc., for the provision of mandated over-the-phone interpretation and translation services for the Health Services Department including, but not limited

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **01/11/2011** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I
Supervisor
Gayle B. Uilkema, District
II Supervisor
Mary N. Piepho, District III
Supervisor
Federal D. Glover, District
V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: January 11, 2011

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: William Walker,
957-5403

cc: Tasha Scott, Barbara Borbon

BACKGROUND: (CONT'D)

to recruiting, screening, training and supervising qualified interpreters to translate over 100 languages, for the period from January 1, 2009 through December 31, 2010.

Approval of Contract #23-384-6 will allow the Contactor to continue to provide services through December 31, 2012.

CONSEQUENCE OF NEGATIVE ACTION:

If this contract is not approved, the Health Services Department will not be able to provide mandated Title VI language access regulations and Limited English Proficient (LEP) requirements for patients.

CHILDREN'S IMPACT STATEMENT:

Not applicable.