



**Contra
Costa
County**

To: Board of Supervisors
From: William Walker, M.D., Health Services Director
Date: January 11, 2011

Subject: Purchase Order with Elsevier mc Strategies Learning System

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Purchasing Agent, on behalf of the Health Services Department, to execute a Purchase Order with Elsevier mc Strategies, Inc. in the amount not to exceed \$399,493.00 to continue to provide A Learning Management System solution for the period from December 30, 2010 through December 29, 2013.

FISCAL IMPACT:

Total cost of \$399,493.00 is budgeted in the Hospital Enterprise 1. The subscription renewal costs are Year 2010 – 2011 = \$134,963.00 Year 2011 – 2012 = \$130,972.00 and Year 2012 – 2013 = \$133,493.00 for three years. The subscription includes Elsevier Performance Manager Implementation Fee and Annual Licenses and Maintenance Fees, and Licensed Curriculum Annual License and Maintenance fees.

BACKGROUND:

mc Strategies is a one-stop and streamlined skill assessment and e-learning package for individual staff orientation and annual competency recertification assessment at Contra Costa Health Services. CCHS is currently using

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **01/11/2011** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I
Supervisor
Gayle B. Uilkema, District
II Supervisor
Mary N. Piepho, District III
Supervisor
Federal D. Glover, District
V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: January 11, 2011

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Anna Roth,
370-5101

BACKGROUND: (CONT'D)

the solution's course to record track, and report mandatory clinical education and clinical competencies requirements of staff in one system; e.g. The Joint Commission, OSHA Compliance, Title 22 and Infection Control Standards. This e-learning system also replaced the paper-based SICR (Safety and Infection Control Review), a mandatory annual requirement for hospital and health center staff.

CONSEQUENCE OF NEGATIVE ACTION:

Contra Costa Health Services education and training requirements and operations will be severely impacted if Elsevier mc Strategies e-learning product will be discounted. The online e-learning clinical programs will need to be re-written and transferred to a paper system that will need to be printed and distributed manually to all staff for completion. A staff will need to be hired to carry out the duties of printing and distribution of training materials. Staff will need to be available as well to perform the scoring and record keeping of completed training by staff. There will be a delay in the completion of required training due to the re-work that ill need to be done. In addition, staff will need to attend in-person classes instead of e-learning, which will increase travel and training expenses of the organization. Due to the logistical complexities of a paper based training system, there will be more resources needed to operationalize it from an administration perspective which may create delays in training delivery and completion. Some of the job classes require that staff complete selected training courses. If the e-learning system is not available, the staff will not be able to perform their duties and deliver the required services to our patients.

CHILDREN'S IMPACT STATEMENT:

Not applicable.