



**Contra
Costa
County**

To: Board of Supervisors
 From: Marla Stuart, Employment and Human Services Director
 Date: May 16, 2023
 Subject: Software License Agreement with Citrix Systems, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Employment and Human Services Director, or designee, to enter into a software license agreement with Citrix Systems, Inc. for a remote desktop application, for the period April 16, 2023 through April 15, 2026.

FISCAL IMPACT:

There is no fiscal impact for this action.

BACKGROUND:

The board action of April 18, 2023 (C.82) authorized and approved the purchasing agent to execute a purchase order in the amount of \$278,625 with CDW Government LLC to procure 500 Citrix licenses for the period April 16, 2023, through April 15, 2026. The board order did not reflect that the related Citrix software license agreement Citrix Systems, Inc. needed board of supervisor approval.

This board action seeks approval and authorization for the EHSD Director, or designee, to enter into the Citrix software license agreement for the license of a remote desktop application.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **05/16/2023** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
 Candace Andersen, District II Supervisor
 Diane Burgis, District III Supervisor
 Ken Carlson, District IV Supervisor
 Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: May 16, 2023

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Tracy Story (925)
 608-4960

cc:

The end user agreement with Citrix obligates the County to indemnify Citrix for third party claims arising out of County's breach of the confidentiality provisions of the agreement. The agreement includes a limitation of liability limiting Citrix's liability for claims arising out of the agreement to the amount paid by County in the 12 months preceding the claim. The End User Agreement is governed by Florida law.

BACKGROUND: (CONT'D)

The department solicited three bids from different vendors; this proposed Vendor was the lowest bid. Citrix is the key system used by the department for remote access to the department's network, which is critical for a mobile workforce implementation in the department.

CONSEQUENCE OF NEGATIVE ACTION:

If this action is not approved, the department will be unable to move forward with a technology upgrade to maintain Citrix access.