



**Contra
Costa
County**

To: Board of Supervisors
From: Marc Shorr, Chief Information Officer
Date: March 21, 2023
Subject: Contract with CoreView USA, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Purchasing Agent to execute, on behalf of the Chief Information Officer, Department of Information Technology, a purchase order with CDW-G in an amount not to exceed \$110,000 and a Terms and Services agreement with CoreView, USA, Inc. for the purchase of CoreSuite software, a Microsoft Office 365 licensing management software program, for the period April 1, 2023 through March 30, 2024.

FISCAL IMPACT:

The cost for this purchase will be charged to user departments on a per license basis. (100% User Departments)

BACKGROUND:

The Department of Information Technology (DoIT) received Board approval in February 2023 to standardize all County Microsoft Office 365 licenses, except for the Health Services Department and the Public Works Department, to Microsoft G5 licensing to enhance security, active directory, and business intelligence tools to a level appropriate for ever

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **03/21/2023** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor

Candace Andersen, District II
Supervisor

Diane Burgis, District III
Supervisor

Ken Carlson, District IV
Supervisor

Federal D. Glover, District V
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: March 21, 2023

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Marc Shorr, 608-4071

cc: Nancy Zandonella

changing security needs. With the addition of several departments to the Microsoft tenant and the license count approaching

BACKGROUND: (CONT'D)

7,000, DoIT is requesting approval to purchase the CoreSuite software to assist with the management of the licenses. The software provides readily available license usage and tracking, replacing Microsoft's complex and cumbersome reporting capabilities. CoreView will provide unparalleled visibility into our Microsoft tenant and identify unused, unassigned or over assigned licenses. With CoreView, DoIT will also have the ability to delegate administrative views to assigned departmental personnel so they can view their specific licenses while maintaining full oversight of the Microsoft environment.

CoreView, USA, Inc.'s Terms of Service require the County to indemnify and defend CoreView, its affiliates and licensors, and their respective officers, directors, employees and agents from any losses, damages, costs and expenses awarded by a court or resulting from a settlement for a claim from any third party arising out of or relating to (i) Client's or its Users' use of the Products other than in accordance with the Terms, unless such claims are covered by CoreView's defense obligations; or (ii) Client's noncompliance with applicable laws.

CONSEQUENCE OF NEGATIVE ACTION:

If this agreement is not approved, DoIT's ability to efficiently track Microsoft licenses will be reduced.

CHILDREN'S IMPACT STATEMENT:

None.