



Contra
Costa
County

To: Board of Supervisors
From: Lori Cruz, Child Support Services Director
Date: October 25, 2022

Subject: Contract Amendment with Intresys, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Director of Child Support Services, or designee, to execute a contract amendment, including modified indemnification language, with Intresys, Inc. to increase the payment limit by \$65,520 to a new payment limit of \$485,395 to update forms in TurboCourt to make them compliant with the California Department of Child Support Services (DCSS) requirements, with no change to the term through June 30, 2023.

FISCAL IMPACT:

This project will be fully funded by allocations from the Federal Government at 66% and the State of California at 34%.

BACKGROUND:

The Department of Child Support Services utilizes TurboCourt, a web-based system for customers to apply for child support services. The webpage allows customers to access services 24 hours a day, 7 days a week. On September 24, 2019, the Board of Supervisor approved a contract with Integrated Information Systems, Inc., containing modified indemnification language, in an amount not to exceed \$75,000 for the license and maintenance to the TurboCourt software system for the period of July 1, 2019 through June

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **10/25/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: October 25, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Jessica Shepard,
925-313-4454

cc:

30, 2020.

On June 16, 2020, the Board of Supervisors approved a contract amendment with Integrated Information Systems, Inc. to increase the payment limit by \$75,000 to a new payment limit of \$150,000 for the license and maintenance to the TurboCourt software system and to extend the contract term through June 30, 2021. On July 2, 2020, Integrated Information Systems, Inc. was merged with and into Intresys, Inc. The separate existence of Integrated Information Systems, Inc. ceased, and Intresys Inc. became the surviving corporation in the merger and succeeded to and assumed all the rights and obligations of Integrated Information Systems, Inc.

On March 30, 2021, the Board of Supervisor approved a contract amendment

BACKGROUND: (CONT'D)

with Integrated Information Systems, Inc. to increase the payment limit by \$161,875 to a new payment limit of \$311,875 for the license and maintenance of the TurboCourt software system and to further extend the contract term through June 30, 2022.

On June 7, 2022, the Board of Supervisor approved a contract amendment, with Intresys, Inc. to increase the payment limit by \$108,000 to a new payment limit of \$419,875 for the license and maintenance of the TurboCourt software system and to extend the term through June 30, 2023.

The requested contract amendment will allow Intresys Inc. to update forms, provide modifications to the TurboCourt system, and update the associated system functionality to be compliant with California DCSS requirements, ensuring that the child support customers are receiving current information and the department is using current forms.

CONSEQUENCE OF NEGATIVE ACTION:

If this action were not approved, County customers would not have ease of access to child support services.

CHILDREN'S IMPACT STATEMENT:

This action allows the Department of Child Support Services the ability to offer web-based services to our customers in support of children. The recommendation supports the following children's outcomes: (1) Children Ready for and Succeeding in School; (2) Children and Youth Healthy and Preparing for Productive Adulthood; and (3) Families that are Economically Self Sufficient.