



**Contra
Costa
County**

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: October 25, 2022

Subject: Contract #74-657 with California Mental Health Services Authority (CalMHSA)

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County a Participation Agreement, with the California Mental Health Services Authority, a California joint powers agency, in an amount not to exceed \$4,570,830, to participate in CalMHSA's contract with Streamline Healthcare Solutions, LLC for a hosted mental health services electronic healthcare record system for the period from October 25, 2022 through March 20, 2029.

FISCAL IMPACT:

This contract will result in contractual service expenditures of up to \$4,570,830 over a 7-year period and will be funded 100% by Hospital Enterprise Fund I revenues. (No rate increase)

BACKGROUND:

This contract meets the California Department of Health Care Services mandated payment reform requirements of California Advancing and Innovating Medi-Cal (CalAIM) which the County must meet by providing SmartCare Base, a semi-statewide hosted mental health services enterprise health record system provided by Streamline Healthcare Solutions, LLC,

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **10/25/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: October 25, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Patrick Wilson,
925-335-8777

to act as a catalyst for better use of data to drive performance outcomes. SmartCare Base is a fully integrated, web-based Electronic Health Records (EHR) system designed for program, billing, and revenue management to support core business requirements and address all regulatory requirements specific to the State of California by establishing consistent workflows, configuration, and functionality. CCHS implementation of SmartCare Base focuses on Alcohol and Other Drugs Services healthcare providers and organizations that offer psychiatric inpatient, outpatient, residential and community-based programs. SmartCare Base includes (but is not limited to) clinical and administrative functionality for client intake and registration, individual care planning, prescription medication orders, document management, compliance monitoring, and productivity and outcomes measurement tools. In addition, SmartCare Base will meet the requirements of Medi-Cal and includes the ability to capture data, transmit and monitor the submission process, provide reporting capabilities, check or confirm Medi-Cal Eligibility, Treatment Authorization Request (TAR) creation and submission, as well as Medi-Cal, required elements for proper claim submission.

To govern this program, the California Mental Health Services Authority (CalMHSA) entered into a Master Services Agreement with Streamline Healthcare Solutions, LLC., dated March 20, 2022, and terminating on March 20, 2029, that includes the option to

extend the MSA for up to three (3) additional one (1) year periods. Under the requested contract, the County will execute a Participation Agreement (PA) with CalMHSA allowing the County to receive the software and services contracted by CalMHSA under the MSA. Under the PA, CalMHSA will invoice the County for the services and CalMHSA shall make payments to Streamline, on the County's behalf, as set forth in the Order Form

BACKGROUND: (CONT'D)

between Streamline and CalMHSA for the services the County is to receive. The County may extend PA to reflect any extensions of the MSA. Under the PA, the County is obligated to pay year one implementation fees in the amount of \$1,764,358.93, which are non-refundable if the County withdraws from the EHR program and the PA. Under the PA, Streamline's liability is limited to \$10 million except with respect to breaches of data or death or bodily injury.

Approval of this new Contract #74-657 allows the contractor to provide services through March 20, 2029.

CONSEQUENCE OF NEGATIVE ACTION:

If this contract is not approved, the County will be unable to participate in CalAIM-required payment reform effective July 1, 2023, disallowing its ability to bill for AODS services risking millions of dollars in CCHS revenue and putting patient care in jeopardy.