



Contra
Costa
County

To: Board of Supervisors
From: Marc Shorr, Chief Information Officer
Date: September 13, 2022
Subject: Purchase order with NTT America, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Purchasing Agent, on behalf of the Chief Information Officer, Department of Information Technology, to execute a purchase order with NTT America, Inc. in an amount not to exceed \$370,000 for the renewal of Proofpoint email protection software and services for the period of October 1, 2022 through September 30, 2023.

FISCAL IMPACT:

The cost for this purchase is recovered by charges to internal customers through DoIT's billing process. (100% General Fund)

BACKGROUND:

Proofpoint email protection software guards against malware and non-malware threats such as impostor, phishing emails and spam by authenticating all senders without blocking legitimate emails. The Proofpoint software delivers the most effective unified solution to protect critical data from advanced email breaches which in the number one threat for cyber attacks. This software will benefit all County departments except the Health Services Department, which currently has their own Proofpoint software.

☒ APPROVE
 ☐ OTHER
☒ RECOMMENDATION OF CNTY ADMINISTRATOR
 ☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **09/13/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
 Candace Andersen, District II Supervisor
 Diane Burgis, District III Supervisor
 Karen Mitchoff, District IV Supervisor
 Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: September 13, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Marc Shorr, 608-4071

cc: Nancy Zandonella

On September 7, 2021, the Board approved Proofpoint's General Terms and Conditions which

BACKGROUND: (CONT'D)

includes a limitation of liability clause that limits Proofpoint's liability under the Terms and Conditions to an amount not to exceed the annual subscription fee paid to Proofpoint, provided that the limitation does not apply to Proofpoint's indemnity obligations, gross negligence, or breach of confidentiality provisions.

CONSEQUENCE OF NEGATIVE ACTION:

This software is a critical component to safeguarding the County's email disparate system using a centralized platform from potential malware attacks.

CHILDREN'S IMPACT STATEMENT:

None.