



Contra  
Costa  
County

To: Board of Supervisors  
From: Anna Roth, Health Services Director  
Date: October 11, 2022

Subject: Purchase Order with Experian Health, Inc.

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Purchasing Agent or designee to execute, on behalf of the Health Services Department, a purchase order with Experian Health, Inc., in an amount not to exceed \$906,060 to renew its subscription to Experian's Electronic Claims and Remittance Systems Software, for the period July 1, 2022 through June 30, 2025.

**FISCAL IMPACT:**

Approval of this action will result in expenditures of up to \$906,060 over the three-year period between July 1, 2022 through June 30, 2025 and will be funded 100% by the Hospital Enterprise Fund I revenues.

**BACKGROUND:**

Contra Costa Health Services (CCHS) Patient Accounting Department has used Experian Health, Inc. since 2001 for Claims and Remittance Systems Software to simplify claims processing, ensure accurate posting of payments and adjustments, and expedite receipt of payments. CCHS uses the following Experian Health, Inc. modules for accurate posting of payments and adjustments: (1) Electronic Claims Processing, (2) Remittance and Payment Processing, (3) Real-time Transactions Eligibility, and (4) Financial Reporting. This

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **10/11/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor  
Candace Andersen, District II Supervisor  
Diane Burgis, District III Supervisor  
Karen Mitchoff, District IV Supervisor  
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: October 11, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Patrick Wilson, (925)  
335-8700

cc:

software meets Epic guidelines for Medicare Rules. The services being purchased through this quote are governed by the Master Customer Agreement, dated July 1, 2016, between Experian Health, Inc. and Contra Costa County.

On September 7, 2021, the Board of Supervisors approved item C.120 to execute a purchase order with Experian Health Inc. in an amount not to exceed \$358,475 to renew its subscription to Experian's Electronic Claims and Remittance System Software for the period July 1, 2021 through June 30, 2022. This purchase order will renew previous purchase order 023383.

Retroactive Reason: Negotiations with Experian regarding the terms governing the renewal required more than the 60 days the department allotted to complete this renewal.

CONSEQUENCE OF NEGATIVE ACTION:

Failure to approve this requested purchase order for renewal will interrupt electronic claims remittance software services resulting in a significant loss of revenue to CCHS.