



Contra
Costa
County

To: Board of Supervisors
From: David O. Livingston, Sheriff-Coroner
Date: August 16, 2022
Subject: AT&T Corp.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Sheriff – Coroner, or designee, to execute a contract amendment with AT&T Corp., effective September 1, 2022, increasing the payment limit by \$346,672 to an amount not to exceed \$944,681 to provide onsite services with an additional Network Engineer to support the Office of the Sheriff's Technical Services Division, with no change to the original contract term expiring December 31, 2023.

FISCAL IMPACT:

Total cost of \$944,681; extension cost of \$346,672. 100% Sheriff Budgeted, Technical Services Division funding, ORG 2512.

BACKGROUND:

The Office of the Sheriff has contracted with AT&T Corp. for onsite technical engineer support since January 2021. AT&T engineer support services are necessary provide knowledge to support full implementation of AT&T products: Sheriff's Office various computer and communications networks, including without limitation CAD system, records management system, biometrics systems (collectively, "Networks"). These systems serve the Sheriff's Office and client agencies Danville, Richmond, Moraga, Brentwood, Pittsburg,

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **08/16/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: August 16, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

Contact: Chrystine Robbins,
925-655-0008

By: Laura Cassell, Deputy

cc:

and it shares Networks with other agencies and various County departments (i.e. Alameda County, DoIT, CAO). AT&T services include troubleshooting complex issues, County and department projects rollout, and maintenance of outdated software and hardware network equipment. Note that County IT (DoIT) only orders Wide-Area Network connections through AT&T.

BACKGROUND: (CONT'D)

The Sheriff's Technical Services Division is critically constrained with a 75% network staff vacancy. Of the total 4 network positions, 3 remain vacant, despite persistent efforts to fill the vacancies with full-time County employees. The contract amendment to add an onsite technical engineer is necessary to address ongoing support requirements and consistent Networks availability.

CONSEQUENCE OF NEGATIVE ACTION:

If unapproved, the Sheriff's Office network services could be subject to security compromises, ransomware, malware attacks, server and application failures. Without a fully supported network, many critical operations for the Sheriff's Office, client agencies, and other County departments will stop. The extent of impact can be a non-functional 911 Dispatch Center, non-functioning computers in the Patrol vehicles, non-functioning Jail Management System for all custody facilities.

CHILDREN'S IMPACT STATEMENT:

None.