



**Contra
Costa
County**

To: Board of Supervisors

From: Ann Elliott, Human Resources Director

Date: September 13, 2022

Subject: Contracted Temporary Help Contract, AppleOne Employment Services

RECOMMENDATION(S):

APPROVE and **AUTHORIZE** the Director of Human Resources, or designee, to execute a contract with Howroyd-Wright Employment Agency, Inc. (dba AppleOne Employment Services), in an amount not to exceed \$1,520,000, to provide temporary employment services to County agencies, departments, or offices from July 1, 2022, through June 30, 2027.

FISCAL IMPACT:

The cost of these contracts will be funded through charges to the operating departments that utilize the contracted temporary help services.

BACKGROUND:

The County has traditionally contracted with Temporary Help vendors to assist County agencies, departments, or offices during peak loads, temporary absences, and emergency situations.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **09/13/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: September 13, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Margaret Tolbert,
925-655-2163

cc:

To continue the contracted

BACKGROUND: (CONT'D)

services, The Human Resources Department released a new RFP #2101-450: Contracted Temporary Help Service on January 15, 2021. Thirteen agencies responded by submitting a proposal. After a review of the proposals, seven agencies were selected to provide a 20-minute virtual presentation of their bid to the Evaluation Committee. The Evaluation Committee was comprised of members from six County agencies, departments, and agencies, including the District Attorney's Office, the Employment and Human Services Department, the Public Works Department, the Public Defender's Office, the Information Technology Department, and the Sheriff's Office.

Criteria used to evaluate the agencies focused on the firm's ability to provide services to all areas of the County, including outlying areas of East and West County, the process by which applicants are recruited, screened and tested, the history and success in providing this type of service to other large agencies, the professional experience of the staff, the capability to develop a diverse candidate pool, the capacity to provide staff within one business day, the skill in conducting reference and background check, and the fiscal impact to the County as a whole.

As governed by State law, temporary help obtained under these contracts may not be used in place of permanent County employees and may not be utilized for more than 90 days for any single instance of peak workload, temporary absence, or emergency situation. The five (5) year contract term from July 1, 2022, through June 30, 2027 is inclusive of the initial three (3) year contract term, with the possibility of two (2) successive one (1) year renewals.

CONSEQUENCE OF NEGATIVE ACTION:

If these contract agreements are not approved, the loss of these services will have a significant and negative impact on operating departments that currently utilize contracted temporary help services to immediately backfill for permanent County employees who are on an approved leave of absence or when an emergency arises such as those recently caused by the pandemic. Contracted temporary help agencies can provide temporary workers with less than a 24-hour notice.