



Contra
Costa
County

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: June 21, 2022

Subject: Purchase Order with Zoom Video Communications

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Purchasing Agent, or designee, to execute on behalf of the Health Services Director, a purchase order with Zoom Video Communications in an amount not to exceed \$216,567 for Annual Enterprise Hosting, Zoom Phone Unlimited Calling and Audio License Unlimited for the period of March 15, 2022 to March 14, 2023.

FISCAL IMPACT:

Approval of this action will result in an expenditure of up to \$216,567 and will be funded by 50% Hospital Enterprise Fund I and 50% American Rescue Plan Act funding.

BACKGROUND:

Contra Costa Health Services (CCHS) utilizes Zoom Video Communications to provide telehealth services, patient communication and meetings with internal and external partners. CCHS uses Zoom Video Communication services to support the hospital, health clinics, and ancillary sites. All users are connected to and rely on this service to provide patient care to those unable to come into the department's physical locations for health care services.

The department has utilized Zoom Video Communication since 2020 and originally paid

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **06/21/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: June 21, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Patrick Wilson, (925)
335-8700

cc:

using the COVID-19 Emergency Blanket Purchase Order to quickly establish telehealth and video conferencing for patient care. Once the purchase order ended, which department

BACKGROUND: (CONT'D)

would be handling the costs with the vendor was unclear. On May, 27, 2022 the County Department of Information Technology (DoIT) indicated that Health Services Information Technology (HSIT) would be responsible for payment.

Due to the aforementioned delay in clarification, a purchase order was not established timely. The department is requesting to establish this annual purchase order to cover the current amount due to Zoom Video Communications through March 14, 2023. For future needs, the department has asked Zoom to create a quote for a three year term starting March 15, 2023 through March 14, 2026 that will prevent retroactive approvals moving forward.

CONSEQUENCE OF NEGATIVE ACTION:

If this board order is not approved, HSIT will not be able to establish a purchase order with Zoom or pay the vendor for continued telehealth and video conference services, which will affect patient care.