



Contra
Costa
County

To: Board of Supervisors
From: Lori Cruz, Child Support Services Director
Date: June 7, 2022

Subject: Contract Amendment/Extension with Intresys, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Director of Child Support Services, or designee, to execute a contract amendment, including modified indemnification language, with Intresys, Inc. to increase the payment limit from \$311,875 to \$419,875 for the license and maintenance of the TurboCourt software system, and to extend the term from June 30, 2022 to June 30, 2023.

FISCAL IMPACT:

This project will be fully funded by allocations from the Federal Government at 66% and the State of California at 34%.

BACKGROUND:

The Department of Child Support Services utilizes TurboCourt, a web-based system for customers to apply for child support services. The webpage allows our customers to access our services 24 hours a day, 7 days a week. On July 2, 2020, the original contractor, Integrated Information Systems, Inc. was merged with and into Intresys, Inc. The separate existence of

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **06/07/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: June 7, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Antonia Welty, Deputy

Contact: Jessica Shepard,
925-313-4454

cc:

BACKGROUND: (CONT'D)

Integrated Information Systems, Inc. ceased, and Intresys Inc. is the surviving corporation in the Merger and succeeded to and assumed all the rights and obligations of Integrated Information Systems, Inc.

This contract amendment will allow Intresys Inc. to continue to provide updates and modifications to the TurboCourt system through June 30, 2023, ensuring that the child support customers are receiving current information and the department is using current forms.

CONSEQUENCE OF NEGATIVE ACTION:

If this action were not approved, customers would not have ease of access to child support services.

CHILDREN'S IMPACT STATEMENT:

This action allows the Department of Child Support Services the ability to offer web-based services to our customers in support of children. The recommendation supports the following children's outcomes: (1) Children Ready for and Succeeding in School; (2) Children and Youth Healthy and Preparing for Productive Adulthood; and (3) Families that are Economically Self Sufficient.