



**Contra
Costa
County**

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: May 10, 2022

Subject: Rescind Prior Board Action Pertaining to Contracted Services with Ride Roundtrip, Inc.

RECOMMENDATION(S):

RESCIND Board action of March 29, 2022 (Item C.39), which pertained to a contract with Ride Roundtrip, Inc.; and APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County Contract Amendment Extension Agreement #72-124-4 with Ride Roundtrip, Inc., a corporation, effective December 31, 2021, to amend Contract #72-124-3 to change the payment rates, increase the payment limit by \$7,450,000, from \$3,050,000 to a new payment limit of \$10,500,000, and clarify the term to include successive 1-year period renewals, for a hosted software portal for transportation coordination, scheduling, and dispatch for Medi-Cal patients.

FISCAL IMPACT:

Approval of this amendment will result in additional expenditures of up to \$7,450,000 and will be funded 100% by State Department of Health Care Services allocations. (Rate increase)

BACKGROUND:

The Health Services Department's Public Health Division provides social service case

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **05/10/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: May 10, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Antonia Welty, Deputy

Contact: Ori Tzivieli, MD
925-608-5267

management to Medi-Cal patients who are identified as high utilizers who need additional services to improve their health outcomes. The county began contracting with this vendor in 2019 because transportation is a significant need for these patients. These services allow county personnel access to arrange rides for these patients using a web-based transportation booking portal. Usage of these services has increased exponentially due to COVID-19 testing and vaccination efforts.

On March 19, 2019, the Board of Supervisors approved Contract #72-124 with Ride Roundtrip in the amount of \$800,000 for the provision of electronic services to schedule and provide transportation to patients, including interfacing with the county's Electronic Health Record (EHR) System for the period January 1, 2019, through December 31, 2020.

On December 8, 2020, the Board of Supervisors approved Contract Amendment/Extension Agreement #72-124-1 to increase the payment limit by \$1,000,000 to a new payment limit of \$1,800,000, and to extend the term from December 31, 2020 to December 31, 2021, to reflect the continued provision of the Monthly Subscription System Access services.

On April 27, 2021, the Board of Supervisors approved Contract Amendment/Extension Agreement #72-124-2 to increase the payment limit by \$1,100,000 to a new payment limit

of \$2,900,000 for additional hosted software portal services for transportation coordination, scheduling, and dispatch for Medi-Cal patients with no change in the term through December 31, 2021.

On December 14, 2021, the Board of Supervisors approved Contract Amendment/Extension Agreement #72-124-3 to increase the payment limit by \$150,000 to a new payment limit of \$3,050,000 for increased usage of hosted software portal services for transportation coordination, scheduling, and dispatch for Medi-Cal patients with no change in the term through December 31, 2021. Though not noted in prior recommendations to the Board, a section of this contract contains term language of successive (1) year period renewals unless terminated by either party with sixty (60) day notice.

BACKGROUND: (CONT'D)

This Board Order clarifies the incorrect amendment effective date of January 1, 2022, as previously approved by the Board on March 29, 2022 to December 31, 2021.

CONSEQUENCE OF NEGATIVE ACTION:

If the recommendation is not approved, the prior Board action will stand and the contract will have expired before it could be amended.