



Contra
Costa
County

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: May 17, 2022

Subject: Payment for Services Provided by Sharjo Inc. dba ServiceMaster Restoration Services

RECOMMENDATION(S):

APPROVE and AUTHORIZE, the Auditor-Controller, to pay up to \$3,134,879 to Sharjo, Inc., dba ServiceMaster Restoration Services for COVID-19 environmental cleaning services provided to Contra Costa Regional Medical Center (CCRMC) for the period December 1, 2021, through April 30, 2022.

FISCAL IMPACT:

Approval of this action would result in a one-time expenditure not to exceed \$3,134,879 and will be funded by American Rescue Plan Act (ARPA) revenues.

BACKGROUND:

CCRMC and Health Centers has previously contracted with Sharjo, Inc., dba ServiceMaster Restoration to provide 24-hour emergency restoration services as needed. In July 2020, the contract was amended to provide funding for COVID-19 daily deep cleaning of all hospital and clinic sites affected by the increased need of cleaning due to the COVID-19 pandemic. The contract terminated on November 30, 2021, and while the contract renewal process for this vendor was initiated in advance, the associated labor union had not agreed with the continued use of contracted labor for environmental services activities, delaying the renewal

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- APPROVE OTHER
 - RECOMMENDATION OF CNTY ADMINISTRATOR RECOMMENDATION OF BOARD COMMITTEE
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Action of Board On: **05/17/2022** APPROVED AS RECOMMENDED OTHER

Clerks Notes:

VOTE OF SUPERVISORS

- AYE: John Gioia, District I Supervisor
- Candace Andersen, District II Supervisor
- Diane Burgis, District III Supervisor
- Karen Mitchoff, District IV Supervisor
- Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: May 17, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Stacey M. Boyd, Deputy

Contact: Kelly Edlund, (925) 378-1116

cc:

process. As such, ServiceMaster Restoration Services continued to provide support.

Due to the aforementioned delays the vendor was not paid by CCRMC for services provided in good faith. Therefore, CCRMC has determined that ServiceMaster Restoration Services is entitled to payment for the value of the services provided under the equitable relief theory of quantum meruit. The theory provides that where a vendor has been asked to provide services without a valid purchase order or agreement, and the vendor does so to benefit the recipient, the vendor is entitled to recover the reasonable value of those services.

Title 22 requires the hospital and clinics to provide terminal cleaning of COVID infected areas to prevent the spread of infectious disease. The Environmental Services Department, Teamsters, Human Resources and Health Services Department Personnel were at an impasse regarding the new contract with ServiceMaster Restoration that has since been resolved.

CONSEQUENCE OF NEGATIVE ACTION:

If this action is not approved, the Contra Costa Regional Medical Center will be unable to pay ServiceMaster Restoration, a sole source provider, for services provided in good faith. Without their assistance, our patients and staff could have been at risk of cross-contamination due to the possible spread of COVID-19 to non-infected areas of the hospital and clinics, as well as out into the community.