



**Contra
Costa
County**

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: March 29, 2022

Subject: Contract Amendment #23-673 with Telcor, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County, (1) Amendment 1 to Software Support Agreement; and (2) Amendment 1 to License Purchase Agreement (LPA), with Telcor Inc, a corporation, effective March 29, 2022, to update Attachment A of the LPA, to the current offerings, for support services with the glucose monitoring software solution utilized by the Contra Costa Regional Medical Center's (CCRMC) laboratories in an amount not to exceed \$3,954, through the period ending December 31, 2022,

FISCAL IMPACT:

Approval of this amendment will result in an expenditure of up to \$3,954 and will be funded by 100% Hospital Enterprise Fund I. (Rate Increase)

BACKGROUND:

This contract meets the needs of CCRMC patients by providing a Point Of Care (POC) solution with secure access options. Telcor QML® is a POC solution hosted within the County defined data center(s) and available through the County's chosen application

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **03/29/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: March 29, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Antonia Welty, Deputy

Contact: Patrick Wilson,
925-335-8777

distribution

BACKGROUND: (CONT'D)

mechanism. This solution affords the ability to receive and report results from 150+ different POC medical device(s) that perform testing outside the traditional lab setting, such as; the bedside, patient satellite labs, stand-alone emergency department units, clinics, physicians' offices, and jails.

In 2008, the Purchasing Services Manager executed the Telcor Inc Software Support (SSA) and License Purchase Agreement (LPA) for the provision of software support services for Telcor QML®. The parties now desire to amend the SSA and the LPA to reflect the current listing of licensed software (Attachment A). This contract includes a Business Associate Addendum with indemnification limiting Telcor's liability to exclude incidental or consequential damages.

Approval of Contract Amendment #23-673 allows the contractor to provide services through December 31, 2022, including support services for the glucose monitoring software solution utilized by the Contra Costa Regional Medical Center's (CCRMC) laboratories.

CONSEQUENCE OF NEGATIVE ACTION:

If this amendment is not approved, CCRMC laboratories will not have support for their glucose monitoring software solution. In turn, having a negative impact on patient care. Without support, the software may not function properly causing issues such as misinformation which could ultimately lead to misdiagnosis.