



Contra  
Costa  
County

To: Board of Supervisors  
From: Anna Roth, Health Services Director  
Date: April 26, 2022

Subject: Contract #23-401-3 with FirstWatch Solutions, Inc.

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County Contract #23-401-3 with FirstWatch Solutions, Inc., a corporation, in an amount not to exceed \$225,000, to provide data link services for the Emergency Medical Services (EMS) web-based data surveillance systems, for the period January 1, 2022 through December 31, 2024.

**FISCAL IMPACT:**

This contract will result in contractual service expenditures of up to \$225,000 over a 3 year period and will be funded 100% by County Service Area (CSA) EM-1, Measure H funds.

**BACKGROUND:**

In January 2020, the County Administrator approved and Purchasing Services Manager executed Contract #23-401-2, with FirstWatch Solutions, Inc., for the installation and configuration of the data link for the EMS web-based data surveillance systems including development and interface testing, training, hosting and maintenance services, for the period January 1, 2020 through December 31, 2021.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY  
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD  
COMMITTEE

Action of Board On: **04/26/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor  
Candace Andersen, District II Supervisor  
Diane Burgis, District III Supervisor  
Karen Mitchoff, District IV Supervisor  
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: April 26, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Antonia Welty, Deputy

Contact: Marshall Bennet.,  
925-608-5454

Approval of Contract #23-401-3 will allow the contractor to continue to maintain and support all systems purchased by the County, through December 31, 2024.

This request to the Board is delayed due to additional time needed by the department to negotiate changes to the service plan.

**CONSEQUENCE OF NEGATIVE ACTION:**

If this contract is not approved, the dispatch, pre-hospital and hospital data will not be tracked in the County's EMS surveillance systems and the County would not meet the requirements of the California's Whole Person Initiative.