SLAI OF

Contra Costa County

To: Board of Supervisors

From: Anna Roth, Health Services Director

Date: April 12, 2022

Subject: Amendment #26-347-41 with Cross Country Staffing, Inc.

### **RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County Contract Amendment Agreement #26-347-41 with Cross Country Staffing, Inc., a corporation, effective March 1, 2022, to amend Contract #26-347-39 (as amended by Amendment Agreement #26-347-40) to increase the crisis rates for temporary nurse staffing services at Contra Costa Regional Medical Center (CCRMC) and Contra Costa Health Centers with no increase in the payment limit of \$5,500,000, and no change in the original term of July 1, 2021 through June 30, 2022.

#### **FISCAL IMPACT:**

This amendment will not impact the contractual service expenditures for fiscal year 2021-2022 and is funded 100% by Hospital Enterprise Fund I. (Rate increase)

# **BACKGROUND:**

CCRMC and Contra Costa Health Centers have an obligation to provide medical staffing services to patients. Therefore, the County contracts with temporary help firms to ensure patient care is provided during peak loads, temporary absences, vacations and emergency situations where additional staffing is required. The County has been using the contractor's

<b>✓</b> APPROVE	OTHER
RECOMMENDATION OF CADMINISTRATOR	NTY RECOMMENDATION OF BOARD COMMITTEE
Action of Board On: 04/12/2022 APPROVED AS RECOMMENDED OTHER	
Clerks Notes:	
VOTE OF SUPERVISORS	
AYE: John Gioia, District I Supervisor Candace Andersen, District II	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the
Supervisor  Diane Burgis, District III Supervisor	Board of Supervisors on the date shown.  ATTESTED: April 12, 2022  Manies Nine County Administrator and Clark of the Board of Supervisors
Karen Mitchoff, District IV Supervisor	
Federal D. Glover, District V Supervisor	Monica Nino, County Administrator and Clerk of the Board of Supervisors
	By: June McHuen, Deputy

cc: L Walker, M Wilhelm

925-370-5101

Contact: Jaspreet Benepal,

temporary staffing services since July 1, 2005.

### BACKGROUND: (CONT'D)

June 22, 2021, the Board of Supervisors approved Contract #26-347-39 with Cross Country Staffing, Inc., in an amount not to exceed \$5,500,000, for the provision of temporary medical staffing services, including registered nursing, and Sexual Assault Nurse Examiner (SANE) nursing services at CCRMC and Contra Costa Health Centers for the period from July 1, 2021 through June 30, 2022.

November 23, 2021, the Board of Supervisors approved Amendment Agreement #26-347-40 with Cross Country Staffing, Inc., to modify the contract to include travel, urgent, and crisis rates for temporary lactation consulting services with no change in the payment limit of \$5,500,000 or term through June 30, 2022.

This amendment includes services provided by represented classifications and the County has met its obligations with the respective labor partner(s).

Due to Contra Costa County still being in the midst of the COVID-19 pandemic, CCRMC and Health Centers continue to experience a shortage in nursing staff due to multiple staff taking time off for COVID-19 isolations and illnesses. The County is challenged by the lack of agency nurses being available and willing to work on current billed rates, therefore the division is requesting to amend this contract to increase the crisis rates to retain agency nursing staff at CCRMC and Health Centers.

Approval of Amendment Agreement #26-347-41 will increase the crisis rates for nurse staffing and allow contractor to continue providing temporary staffing services through June 30, 2022.

## CONSEQUENCE OF NEGATIVE ACTION:

If this amendment is not approved, crisis rates will not increase and hard to fill nursing positions will continue to go unstaffed.