



**Contra
Costa
County**

To: Board of Supervisors
From: Ann Elliott, Human Resources Director
Date: January 11, 2022

Subject: Contract extension of ASA with Magellan Healthcare, Inc. to provide County employees access to the Employee Assistance Program

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Human Resources Director, or designee, to execute a contract amendment with Magellan Healthcare, Inc., including modified indemnification language, to extend the term from February 1, 2022 through January 31, 2023, and to add a payment limit of \$175,000 for the extended term, for a total payment limit of \$739,000.

FISCAL IMPACT:

The administration costs for the Employee Assistance Program are fully funded through the Worker's Compensation Internal Service Fund.

BACKGROUND:

Magellan is the County's current Employee Assistance Program (EAP) provider and is licensed to provide such services in accordance with the Knox-Keene Act.

As the County's EAP provider, Magellan provides mental health services such as counseling and therapy to employees and their families. The company has 48 years of industry experience and long-term, stable subcontract relationships with work/life and legal service providers.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **01/11/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: January 11, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Antonia Welty, Deputy

Contact: Salma Sadiq,
925-655-2176

cc:

Magellan provides 24/7 personal telephonic consultation services and up to six counseling

BACKGROUND: (CONT'D)

or therapy sessions per problem for employees and their families. Calls to its 800 number are answered live by master's-level EAP clinicians. Additional services included under the Agreement include: 1) work/life services, which include assessment and referral for services such as child care, elder care, and adoption services, in addition to personal convenience services such as home or auto repair and pet care; 2) legal and financial consultation services, including a free initial consultation and discounts on participating legal or financial providers; 3) management consultation for employee referrals to EAP; 4) Critical Incident Stress Management services; 5) wellness seminars and training specifically to assist supervisors in utilizing the EAP; and 6) full access to the Magellan website which includes interactive self-improvement programs and self-assessment tools, health and workplace topics for organizations, and other employee resources.

CONSEQUENCE OF NEGATIVE ACTION:

If this extension is not approved, the County will be unable to offer the Employee Assistance Program until a contract with an EAP vendor is approved and employees will not have access to the services provided by Magellan Healthcare, Inc.