



Contra
Costa
County

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: January 11, 2022

Subject: Amendment/Extension #23-531-14 with Nordic Consulting Partners, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County Contract Amendment Agreement #23-531-14 with Nordic Consulting Partners, Inc., a corporation, effective January 1, 2022, to amend Contract #23-531-12 (as amended by Amendment/Extension #23-531-13), to increase the payment limit by \$11,000,000, from \$17,000,000, to a new payment limit of \$28,000,000 with no change in the term January 1, 2020 through December 31, 2022.

FISCAL IMPACT:

This amendment will result in additional contractual service expenditures of up to \$11,000,000 over a 1-year period and is funded by 100% Hospital Enterprise Fund I revenues. (No rate increase)

BACKGROUND:

This contract meets the needs of the Health Services Department's Information Systems Unit by providing consultation and technical assistance in support of the ccLink Electronic Health Record System including system optimization, information security, training, and application support. This support is imperative to improving the unit's business performance

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **01/11/2022** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: January 11, 2022

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Antonia Welty, Deputy

Contact: Patrick Wilson,
925-335-8700

and strategy.

BACKGROUND: (CONT'D)

The County has been contracting with Nordic Consulting Partners, Inc. since October 2012.

On January 7, 2020, the Board of Supervisors approved contract #23-531-12, with Nordic Consulting Partners, Inc. in an amount not to exceed \$11,000,000 for the provision of consultation and technical assistance, for the period from January 1, 2020 through December 31, 2021.

On April 27, 2021, the Board of Supervisors approved Amendment/Extension Agreement #23-531-13 to increase the payment limit by \$6,000,000 to a new payment limit of \$17,000,000 and extend the termination date from December 31, 2021 to December 31, 2022.

Approval of Contract Amendment Agreement #23-531-14 will allow this contractor to continue providing consulting services for ccLink including technical support, system optimization, information security, training, and application support through December 31, 2022. These services are necessary to implement the Epic Beaker Lab System, replacing the legacy Meditech lab system that the County acquired in 1993, and to implement the mandatory CalAIM Behavioral Health billing changes that will need to be built in the Epic system as the County moves the Alcohol and Other Drugs program onto Epic. It will also enable the Health Services Department (HSD) to provide additional build in ccLink to support new programs in public health and care coordination, business intelligence analysts to create, modify, and release new data analytics reports, and for project management support needs.

CONSEQUENCE OF NEGATIVE ACTION:

If this amendment is not approved, the HSD will not have access to this contractor's expert consultation and technical assistance in support of ccLink. It will delay the Beaker lab system implementation indefinitely and will severely impact our ability to implement the mandatory CalAIM Behavioral Health billing changes in a timely manner.