



Contra  
Costa  
County

To: Board of Supervisors  
From: Anna Roth, Health Services Director  
Date: December 7, 2021

Subject: Novation Contract #24-712-8 with Telecare Corporation

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County Novation Contract #24-712-8 with Telecare Corporation, a corporation, in an amount not to exceed \$2,270,174, to provide and manage services for Hope House, a sixteen (16) bed short-term residential facility, for adults with mental illness, for the period from July 1, 2021 through June 30, 2022, which includes a six-month automatic extension through December 31, 2022, in an amount not to exceed \$1,135,087.

**FISCAL IMPACT:**

Approval of this contract will result in budgeted expenditures of up to \$2,270,174 and will be funded by 70% Mental Health Services Act (\$1,589,122) and 30% Federal Medi-Cal (\$681,052) revenues. (No rate increase)

**BACKGROUND:**

This contract meets the social needs of the County's population by providing a short-term crisis residential facility for adults, age eighteen (18) and older, who require support to avoid hospitalization or are being discharged from the hospital or long-term locked facilities and require step-down care to transition to community living. The Behavioral

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY  
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD  
COMMITTEE

Action of Board On: **12/07/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor  
Candace Andersen, District II Supervisor  
Diane Burgis, District III Supervisor  
Karen Mitchoff, District IV Supervisor  
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: December 7, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

Contact: Suzanne Tavano, Ph.D.,  
925-957-5212

By: Laura Cassell, Deputy

Health Services Department has been contracting with Telecare Corporation since December 2013.

BACKGROUND: (CONT'D)

On December 15, 2020, the Board of Supervisors approved Novation Contract #24-712-7 with Telecare Corporation, in an amount not to exceed \$2,204,053, to provide and manage services at Hope House, a short-term crisis residential facility for the period from July 1, 2020 through June 30, 2021, which includes a six-month automatic extension through December 31, 2021, in an amount not to exceed \$1,102,026.

Approval of Novation Contract #24-712-8 replaces the automatic extension under the prior contract and allows this contractor to continue providing services through June 30, 2022.

CONSEQUENCE OF NEGATIVE ACTION:

If this contract is not approved, County clients in need of crisis residential or step-down care will not have access to this contractor's services possibly resulting in higher levels of placement, including hospitalization.