



Contra
Costa
County

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: December 14, 2021

Subject: Agreement #28-976 with William Marsh Rice University

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County Agreement #28-976 with William Marsh Rice University, a non-profit, public benefit corporation, to perform certain research activities, on a designated record set, to better understand what the impact of providing telehealth medical services had on patient satisfaction during the public health emergency, on behalf of Contra Costa Regional Medical Center (CCRMC) and Contra Costa Health Centers, for the period from February 23, 2021 through June 24, 2024.

FISCAL IMPACT:

There is no fiscal impact, this is a nonfinancial agreement.

BACKGROUND:

Contra Costa County Health Services (CCHS) Department has agreed to share data with William Marsh Rice University to improve the patient experience at CCRMC and Contra Costa Health Centers. This agreement intends to allow the University access

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **12/14/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I
Supervisor
Candace Andersen, District II
Supervisor
Karen Mitchoff, District IV
Supervisor
Federal D. Glover, District V
Supervisor

ABSENT: Diane Burgis, District III
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: December 14, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Stacey M. Boyd, Deputy

Contact: Jaspreet Benepal,
925-370-5741

BACKGROUND: (CONT'D)

to certain Protected Health Information maintained in a designated set of records allowing the exploration of racial and ethnic differences in experiences with telemedicine to the effect of the pandemic on patient satisfaction at CCHS. The Division is requesting retrospective authorization due to pandemic related constraints on administrative approvals during the public health emergency.

Approval of Agreement #28-976 will allow the University to continue to perform research activities through June 24, 2024.

CONSEQUENCE OF NEGATIVE ACTION:

If this agreement is not approved, the parties will not have an agreement that governs the University's access to the data causing any further research activities to halt.