



Contra  
Costa  
County

To: Board of Supervisors  
From: Anna Roth, Health Services Director  
Date: December 14, 2021

Subject: Amendment #72-124-3 with Ride Roundtrip, Inc.

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County Contract Amendment Agreement #72-124-3 with Ride Roundtrip, Inc., a corporation, effective December 1, 2021, to amend Contract #72-124 (as amended by Amendment/Extension Agreement #72-124-1 and Amendment Agreement #72-124-2), to increase the payment limit by \$150,000, from \$2,900,000 to a new payment limit of \$3,050,000 with no change in the term of January 1, 2019 through December 31, 2021, for increased usage of hosted software portal services for transportation coordination, scheduling, and dispatch for Medi-Cal patients.

**FISCAL IMPACT:**

Approval of this amendment will result in additional budgeted expenditures of up to \$150,000 and is funded 100% by State Department of Health Care Services allocations. (No rate increase)

**BACKGROUND:**

The Health Services Department's Public Health Division provides social service case management to Medi-Cal patients who are identified as high utilizers who need additional

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **12/14/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I  
Supervisor  
Candace Andersen, District II  
Supervisor  
Karen Mitchoff, District IV  
Supervisor  
Federal D. Glover, District V  
Supervisor

ABSENT: Diane Burgis, District III  
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: December 14, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Ori Tzvieli, M.D.,  
925-608-5267

services to improve their health outcomes. The County began contracting with this vendor in 2019 because transportation is a significant need for these patients.

### BACKGROUND: (CONT'D)

These services allow County personnel access to arrange rides for these patients via a web-based transportation booking portal. Usage of these services has increased exponentially due to COVID-19 testing and vaccination efforts.

On March 19, 2019, the Board of Supervisors approved Contract #72-124, with Ride Roundtrip in the amount of \$800,000 for the provision of electronic services to schedule and provide transportation to patients including interfacing with the County's Electronic Health Record System for the period January 1, 2019 through December 31, 2020.

On December 8, 2020, the Board of Supervisors approved Contract Amendment/Extension Agreement #72-124-1 to increase the payment limit by \$1,000,000 to a new payment limit of \$1,800,000 and to extend the term from December 31, 2020 to December 31, 2021 to reflect the continued provision of the Monthly Subscription System Access services.

On April 27, 2021, the Board of Supervisors approved Contract Amendment Agreement #72-124-2 to increase the payment limit by \$1,100,000 to a new payment limit of \$2,900,000 for additional hosted software portal services for transportation coordination, scheduling, and dispatch for Medi-Cal patients with no change in the term through December 31, 2021.

Approval of Contract Amendment Agreement #72-124-3 will allow the contractor to provide additional software portal services through December 31, 2021.

### CONSEQUENCE OF NEGATIVE ACTION:

If this amendment is not approved, the Health Services Department's Public Health Division will not have access to these services, which would have a negative impact on the health outcomes of these patients.