To: Board of Supervisors

From: Karen Caoile, Director of Risk Management

Date: November 16, 2021

Subject: Agreement with Coveware



Contra Costa County

## **RECOMMENDATION(S):**

RATIFY the Director of Risk Management's execution of a contract with Coveware, Inc., for the period October 31, 2021 through November 30, 2021 for cyber-security services in an amount not to exceed \$6,700.

## **FISCAL IMPACT:**

Costs are paid through the County's ISF Public Liability Program.

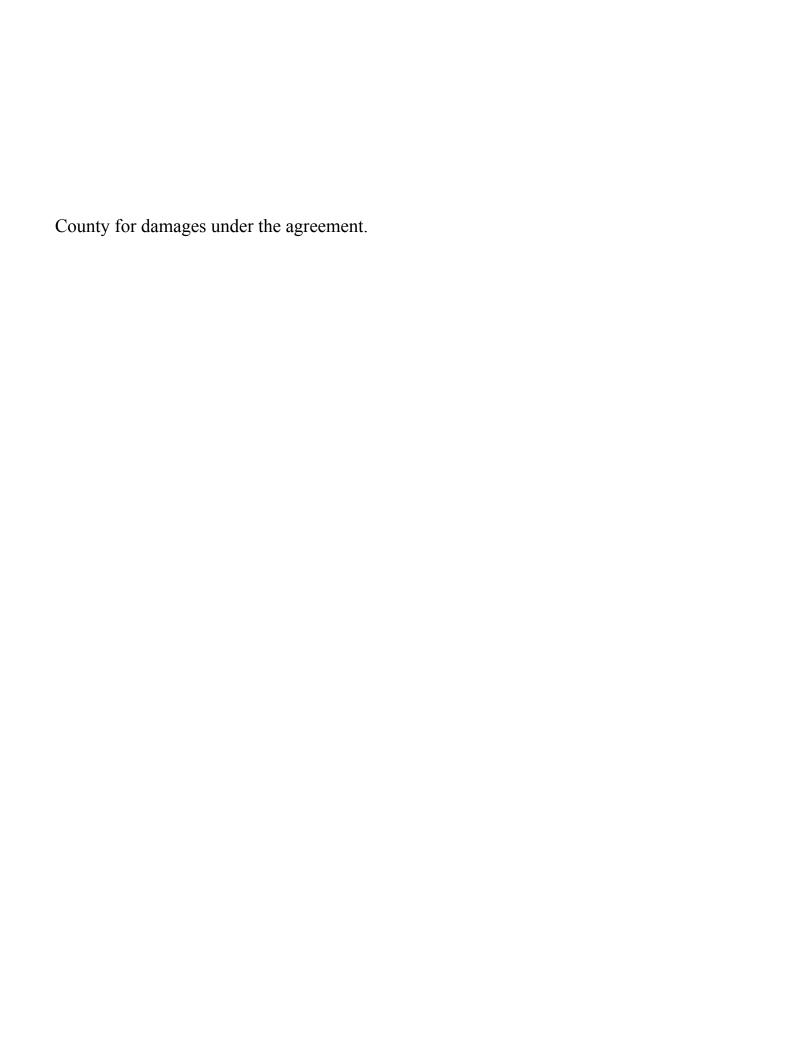
## **BACKGROUND:**

On October 29, 2021 a cyber-security incident was discovered involving an application in the Treasurer/Tax-Collector Office. The application, Electronic Deposit Processing (EDP), is a critical component of the County's finance system. The County's Cyber insurance carrier was contacted and the carrier recommended entering into the agreement with Coveware.

Under the terms of the agreement, Coveware will assist with security due diligence. The agreement includes mutual indemnification provisions and limits Coveware's liability to the

✓ APPROVE	OTHER
▼ RECOMMENDATION OF CNTY ADMINISTRATOR	
Action of Board On: 11/16/2021 ✓ APPROVED AS RECOMMENDED ☐ OTHER	
Clerks Notes:	
VOTE OF SUPERVISORS	
AYE: John Gioia, District I Supervisor Candace Andersen, District II Supervisor Diane Burgis, District III Supervisor Karen Mitchoff, District IV Supervisor Federal D. Glover, District V Supervisor Contact: Karen Caoile	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.  ATTESTED: November 16, 2021  Monica Nino, County Administrator and Clerk of the Board of Supervisors  By: Laura Cassell, Deputy

335-1400



## **CONSEQUENCE OF NEGATIVE ACTION:**

Failure to ratify the agreement could slow the expeditious assessment of cyber-security for the EDP system, a critical component of the County's finance system, to safely resume operations.