



Contra  
Costa  
County

To: Board of Supervisors  
From: Anna Roth, Health Services Director  
Date: October 5, 2021

Subject: Contract #27-814-8 with Credentials Services, Inc. (dba VerifPoint)

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**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County Contract #27-814-8, which contains mutual indemnification, with Credentials Services, Inc. (dba VerifPoint), a corporation, in an amount not to exceed \$120,000, to provide credentialing services for healthcare providers at Contra Costa Health Plan (CCHP), for the period from October 1, 2021 through September 30, 2024.

**FISCAL IMPACT:**

This contract will result in contractual service expenditures of up to \$120,000 over a three-year period and will be funded 100% by CCHP Enterprise Fund II revenues. (No rate increase)

**BACKGROUND:**

Credentials Services, Inc. (dba VerifPoint) has been providing credentialing services for the County since October 2010. This contractor will continue to provide credentialing services for healthcare providers contracted in CCHP's provider network.

On September 10, 2019, the Board

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

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Action of Board On: **10/05/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor  
Candace Andersen, District II Supervisor  
Diane Burgis, District III Supervisor  
Karen Mitchoff, District IV Supervisor  
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: October 5, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Sharron Mackey,  
925-313-6104



BACKGROUND: (CONT'D)

of Supervisors approved Contract #27-814-7 with Credentials Services, Inc. (dba VerifPoint) in an amount not to exceed \$100,000 to provide credentialing and re-credentialing services for CCHP healthcare providers, for the period October 1, 2019 through September 30, 2021.

Approval of Contract #27-814-8 will allow this contractor to continue providing credentialing services for healthcare providers in CCHP's provider network, including mutual indemnification to hold harmless both parties for any claims arising out of the performance of this contract, through September 30, 2024.

CONSEQUENCE OF NEGATIVE ACTION:

If this contract is not approved, the County would not receive credentialing and re-credentialing services by this contractor and put CCHP at-risk for non-compliance with Federal, State, and contractual requirements.