



Contra
Costa
County

To: Board of Supervisors
From: Marc Shorr, Chief Information Officer
Date: December 14, 2021

Subject: APPROVE and AUTHORIZE the Chief Information Officer, DoIT, to execute a contract with AT&T Corporation

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Chief Information Officer, Department of Information Technology, or designee, to execute a contract with AT&T Corp. in an amount not to exceed \$521,000 to provide support services for the period of December 1, 2021 through November 30, 2022.

FISCAL IMPACT:

The cost for this contract is within the Department of Information Technology's budget. (100% User Fees).

BACKGROUND:

The Department of Information Technology (DoIT) is critical need of support services in our wide area network (WAN) and local area network (LAN) division due to the retirement of a key staff member and other staffing shortages. While the department is actively recruiting to fill several vacancies, AT&T is able to provide temporary support services to fill this

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **12/14/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I
Supervisor
Candace Andersen, District II
Supervisor
Karen Mitchoff, District IV
Supervisor
Federal D. Glover, District V
Supervisor

ABSENT: Diane Burgis, District III
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: December 14, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Marc Shorr, 925
608-4071

BACKGROUND: (CONT'D)

critical void. Once permanent staff is on board, the need for this temporary staffing solution will no longer be necessary. The division is currently implementing a new Countywide email security software platform which guards against malware and non-malware threats and protects against advanced email breaches and the division needs immediate assistance with the software implementation.

CONSEQUENCE OF NEGATIVE ACTION:

If this contract is not approved, DoIT will continue to be understaffed and the implementation of the email protection software will be at risk.