



Contra  
Costa  
County

To: Board of Supervisors  
From: David O. Livingston, Sheriff-Coroner  
Date: September 7, 2021

Subject: Contracts with Tritech Software Systems

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Sheriff-Coroner, or designee, to increase the payment limit under the Master Support Agreement with Tritech Software Systems, a Central Square Company (formerly Tiburon, Inc.) by \$278,075 from \$1,210,051 to a new payment limit of \$1,488,126 for dispatch and records systems support for the period September 10, 2021 to September 9, 2022.

**FISCAL IMPACT:**

Total cost for FY 2021/22 is \$278,074.27; 19% Federal, 81% Sheriff Budgeted (General Fund)

**BACKGROUND:**

Tritech Software Systems, a Central Square Company (formerly Tiburon, Inc.) provides the Office of the Sheriff with computer aided dispatch (CAD) and record management systems (RMS). Authorizing additional payments under the Master Support Agreement will renew support for these systems and the CopLogic reporting system that is integrated with CAD/RMS for the period September 10, 2021 to September 9, 2022. The CAD/RMS system is used by Sheriff's dispatch to document calls for service and dispatch police and

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **09/07/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor  
Candace Andersen, District II Supervisor  
Diane Burgis, District III Supervisor  
Karen Mitchoff, District IV Supervisor  
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: September 7, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

Contact: Chrystine Robbins,  
925-655-0008

By: Laura Cassell, Deputy

cc:

Sheriff's units to those calls. The system is also

#### BACKGROUND: (CONT'D)

used by the records division to collect data required by the state. The support will allow the CAD and RMS systems to be up and running 24/7 and to provide emergency assistance if the system fails. CAD/RMS and mobile systems are mission critical applications to public safety. Without Tritech Software Systems, supporting their products the Office of the Sheriff runs the risk of crashing these systems without the ability to fix it. In September 2016, the Board of Supervisors approved an Agreement with Tiburon, Inc., to license software for the Sheriff's Office 9-1-1 Dispatch and Records Management systems. The 9-1-1 CAD system is used by the Office of the Sheriffs Dispatch Center, and the RMS) is used by the entire Office of the Sheriff and the agencies that contract with the Sheriff's Office for law enforcement services. Tritech Software Systems, a Central Square Company, provides the County with the software for the CAD system and RMS. This request will provide for systems maintenance and support for an additional year.

#### CONSEQUENCE OF NEGATIVE ACTION:

The Office of the Sheriff would not be able to utilize Tritech Software Systems as support for the dispatch system which could prevent the Sheriff's Office from providing emergency assistance in the result of a system failure.