



Contra  
Costa  
County

To: Board of Supervisors  
From: Anna Roth, Health Services Director  
Date: September 7, 2021

Subject: Purchase Order for Experian Health Inc. Subscription Services

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Purchasing Agent to execute, on behalf of the Health Services Department, a Purchase Order with Experian Health Inc., in an amount not to exceed \$358,475 to renew its subscription to Experian's Electronic Claims and Remittance Systems Software, for the period July 1, 2021 through June 30, 2022.

**FISCAL IMPACT:**

Approval of this purchase order will result in annual expenditures of up to \$358,475 as budgeted by the department in FY 2021-22. 100% funding is included in the Hospital Enterprise Fund I budget.

**BACKGROUND:**

Contra Costa Health Services (CCHS) Patient Accounting Department has used Experian Health Electronic since 2001 for Claims and Remittance Systems Software to simplify claims processing, ensure accurate posting of payments and adjustments, and expedite receipt of payments. CCHS uses the following Experian Health modules for accurate posting of payments and adjustments: (1) Electronic Claims Processing, (2) Remittance and Payment Processing, (3) Real-time Transactions Eligibility, and (4) Financial Reporting.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **09/07/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor  
Candace Andersen, District II Supervisor  
Diane Burgis, District III Supervisor  
Karen Mitchoff, District IV Supervisor  
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: September 7, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Patrick Wilson,  
925-335-8700

This software meets Epic guidelines for Medicare Rules.

BACKGROUND: (CONT'D)

The subscription and support services are governed by the existing Master Customer Agreement between the County and Experian.

This request is to renew Purchase Order F016313, which expired on June 30, 2021. The delay in executing this purchase order renewal request is due to Experian Health not providing a quote until June 16th, 2021, and the subsequent legal review.

CONSEQUENCE OF NEGATIVE ACTION:

Failure to approve this purchase order for renewal will interrupt electronic claims remittance software services resulting in a significant loss of revenue to CCHS.