



**Contra
Costa
County**

To: Board of Supervisors

From: Kathy Gallagher, Employment & Human Services Director

Date: September 21, 2021

Subject: CareAcademy.co, Inc. Contract for Subscription-Based Training Services

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Employment and Human Services Department, on behalf of the In-Home Supportive Services Public Authority to execute a contract with CareAcademy.co, Inc. (CareAcademy) in the amount of \$889 for a subscription agreement which includes mutual indemnifications for on-line caregiver education for the period October 1, 2021 through December 31, 2022.

FISCAL IMPACT:

\$889 for In-Home Supportive Services Public Authority on-line caregiver education subscription agreement. (100% State)

BACKGROUND:

Through a subscription agreement with Employment and Human Services Department (EHSD) on behalf of the In-Home Supportive Services Public Authority, CareAcademy will provide access to the CareAcademy training website. The website services are for on-line education videos and trainings services to providers, caregivers, and consumers to elevate home care to improve client and customer outcomes. In-Home Supportive Services Public Authority will notify providers, caregivers, and

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **09/21/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: September 21, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Elaine Burres
608-4960

cc:

BACKGROUND: (CONT'D)

consumers of the availability of the website and access information.

CareAcademy conducts ongoing research that measures caregivers' knowledge, care experience, and turnover and retention metrics. Certificate trainings are available. The subscription service website is available 24 hours a day, 7 days a week.

The contract has mutual indemnification.

CONSEQUENCE OF NEGATIVE ACTION:

Without the online subscription service for in-home caregiver education services, In-Home Supportive Services Public Authority state mandated caregiver education may not be fulfilled.

ATTACHMENTS

CareAcademy Class List