



Contra
Costa
County

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: September 21, 2021

Subject: Amendment to Software and Services Agreement #23-700-1 with Healthcare Source HR, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County Amendment No. 1 to the Software and Services Agreement with Healthcare Source HR, Inc., effective June 14, 2021, to add the NetCompency software module and increase the payment limit by \$131,740, from \$270,155 to a new payment limit of \$401,895, with no change in the original term of March 2, 2021 through March 1, 2024.

FISCAL IMPACT:

Approval of this amendment will result in additional annual expenditures of up to \$131,740 and will be funded as budgeted by the department in FY 2021-22, by 100% Hospital Enterprise Fund I revenues.

BACKGROUND:

Healthcare Source HR, Inc. provides Contra Costa Health Services (CCHS) continuing medical education software. Healthcare Source HR, Inc.'s NetLearning and Premium eLearning library meet the learning and development needs of CCHS staff by providing skill assessment and e-learning for medical staff orientation and annual competency recertification assessments. On March 2, 2021, the Board of Supervisors approved Contract

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **09/21/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: September 21, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Patrick Wilson, 925-335-8777

#23-700 with Healthcare Source HR for licensing the NetLearning system and Premium eLearning Library for the period from March 2, 2021, through March 1, 2024.

BACKGROUND: (CONT'D)

With this amendment adding the NetCompetency module, CCHS can assess, record, track, and report staff competencies through validation, including direct observation, demonstration, verbalization, and employee-provided evidence. NetCompetency provides hands-on skills assessment and a dictionary of about 1500 healthcare competencies with over 8700 skills.

Approval of this amendment will allow CCHS to use the NetCompetency module through March 1, 2024.

CONSEQUENCE OF NEGATIVE ACTION:

If this amendment is not approved, CCHS will not be able to record, track, and report mandatory clinical education and clinical competency requirements of staff in a single system.