



Contra  
Costa  
County

To: Board of Supervisors  
From: Anna Roth, Health Services Director  
Date: July 13, 2021

Subject: Contract #76-586-6 with SHC Services, Inc. (dba Supplemental Health Care)

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute Contract #76-586-6 with SHC Services, Inc. (dba Supplemental Health Care), a corporation, in an amount not to exceed \$2,000,000, to provide temporary medical staffing services at Contra Costa Regional Medical Center (CCRMC) and Contra Costa Health Centers, for the period from July 1, 2021 through June 30, 2022.

**FISCAL IMPACT:**

Approval of this contract will result in annual expenditures of up to \$2,000,000 and will be funded as budgeted by the Department in FY 2021-2022 by 100% Hospital Enterprise Fund I allocations. (Rate increase)

**BACKGROUND:**

CCRMC and Contra Costa Health Centers have an obligation to provide medical staffing services to patients. Therefore, the County contracts with temporary help firms to ensure patient care is provided during peak loads, temporary absences, vacations and emergency situations where additional staffing is required. The county has been using the contractor's temporary staffing services since April 1, 2017.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **07/13/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor  
Candace Andersen, District II Supervisor  
Diane Burgis, District III Supervisor  
Karen Mitchoff, District IV Supervisor  
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: July 13, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Jaspreet Benepal,  
925-370-5100

On June 23, 2020, the Board of Supervisors approved Contract #76-586-4 with SHC Services, Inc. (dba Supplemental Health Care), in an amount not to exceed \$1,500,000 to provide temporary medical staffing services for coverage of employee sick leaves, vacations and workers compensation leaves, at CCRMC and Contra Costa Health Centers for the period July 1, 2020 through June 30, 2021.

## BACKGROUND: (CONT'D)

On November 3, 2020, the Board of Supervisors approved Contract Amendment Agreement #76-586-5 to increase the payment limit by \$500,000 from \$1,500,000 to a new payment limit of \$2,000,000 to cover for CCRMC and Contra Costa Health Centers staffing needs during COVID-19 pandemic and additional staffing absences due to quarantine and other COVID-19 related County employee absences for the period July 1, 2020 through June 30, 2021.

Approval of Contract #76-586-6 will allow the contractor to continue providing temporary medical staffing services including crisis rates for high demand classifications at CCRMC and Contra Costa Health Centers through June 30, 2022.

## CONSEQUENCE OF NEGATIVE ACTION:

If this contract is not approved, patients at CCRMC and Contra Costa Health Centers will not have access to this contractor's services.