



**Contra
Costa
County**

To: Contra Costa County Fire Protection District Board of Directors
 From: Lewis T. Broschard III, Chief, Contra Costa Fire Protection District
 Date: July 20, 2021

Subject: Telemedicine and Patient Navigation Services Agreement

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Fire Chief, or designee, to execute an agreement with Tele911, Inc., for telemedicine and patient navigation services, at no cost to the District, for the period of July 13, 2021 through July 12, 2024.

FISCAL IMPACT:

The Contractor shall perform the telemedicine and patient navigation services at no cost to the District. The Contractor will seek payment by billing and collecting from patients for whose benefit the services are provided.

BACKGROUND:

The Contra Costa County Fire Protection District (District) is the exclusive emergency ambulance service provider in emergency response areas 1, 2, and 5 of Contra Costa County. District first responders, including District's subcontractor American Medical Response West (AMR), provide treatment and transport to persons in the District service area 24 hours a day, every day. The District desires to add telemedicine and patient navigation services to the services it provides to the persons in its service area. Contractor is a technology company that integrates with Emergency Medical Service agencies to provide

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **07/20/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, Director
 Candace Andersen, Director
 Diane Burgis, Director
 Karen Mitchoff, Director
 Federal D. Glover, Director

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: July 20, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

Contact: Dr. Peter Benson,
 Medical Director 925-941-3300

By: June McHuen, Deputy

cc:

telemedicine and patient navigation services by

BACKGROUND: (CONT'D)

connecting board-certified physicians with patients and directing, when appropriate, medically stable patient transport to appropriate healthcare facilities. Contra Costa County Emergency Medical Service Agency (CCCEMSA) has reviewed the agreement, the District will work with CCCEMSA and contractor to develop telemedicine policies and protocols.

The proposed agreement does not guarantee that District will request any telemedicine contacts under the agreement; and it does not provide any guarantee as to the volume of work that may be offered to contractor by District. This agreement also does not establish an exclusive contract between District and contractor. District expressly reserves all rights, including but not limited to the right to utilize others to perform work of the type specified in this agreement.

An amendment to the District/AMR contract will be considered by the Board under a separate item to address implementation of the telemedicine services contemplated in this agreement.