



**Contra  
Costa  
County**

To: Contra Costa County Fire Protection District Board of Directors  
 From: Lewis T. Broschard III, Chief, Contra Costa Fire Protection District  
 Date: July 20, 2021

Subject: Contract Amendment for American Medical Response West (AMR)

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**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Fire Chief, or designee, to execute a contract amendment with American Medical Response West (AMR), effective July 13, 2021, to facilitate the provision of on-scene telemedicine services to patients and require clinical education training related to the facilitation of telemedicine services, with no change to the contract term or payment limit.

**FISCAL IMPACT:**

There are no additional costs associated with this contract amendment.

**BACKGROUND:**

Effective January 1, 2016, the Contra Costa County Fire Protection District (District) became the exclusive operator of emergency ambulance service within Exclusive Operating Areas 1, 2, and 5 in Contra Costa County. The District contracts with American Medical Response West (AMR) to provide the emergency ambulance services. The District intends to implement a telemedicine program utilizing qualified telemedicine service providers. The District, with the approval of Contra Costa County Emergency Medical Services Agency, will develop protocols, policies, and procedures

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☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

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Action of Board On: **07/20/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, Director

Candace Andersen, Director

Diane Burgis, Director

Karen Mitchoff, Director

Federal D. Glover, Director

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: July 20, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

Contact: Terry Carey, Assistant  
 Chief 925-941-3300

By: June McHuen, Deputy

cc:



BACKGROUND: (CONT'D)

for the provision of telemedicine services. Under the program, the on-scene field provider and patient can be connected to a qualified healthcare provider for evaluation and patient navigation.

This contract amendment will provide for AMR to facilitate the provision of on-scene telemedicine services to patients, in accordance with all applicable District and CCCEMSA protocols, policies, and procedures. It will also require paramedic personnel to receive additional training specific to the facilitation of telemedicine services, including but not limited to: proper identification of patients appropriate for telemedicine services; the relevant protocols, policies, and procedures; and use of technology to initiate, establish, and conduct an on-scene telemedicine contact.