



**Contra
Costa
County**

To: Board of Supervisors

From: Kathy Gallagher, Employment & Human Services Director

Date: June 8, 2021

Subject: Contract with Ombudsman Services of Contra Costa, Inc. for Long-Term Ombudsman Services

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Employment and Human Services Director, or designee, to execute a contract with Ombudsman Services of Contra Costa, Inc., in an amount not to exceed \$505,120 to provide countywide ombudsman services to seniors, for the period July 1, 2021 through June 30, 2022.

FISCAL IMPACT:

This will increase department expenditures by \$505,120, funded 19% by Federal revenues from the Federal Older Americans Act Title III-B and Title VII-A revenue (CFDA# 93.044, 93.042), and 81% by the State Public Health Licensing and Certification Program, Health Facilities Citation Penalties Account, Skilled Nursing Facilities Quality and Accountability Funds, and State Older Americans Act Title III-B. There is no required County match.

BACKGROUND:

Ombudsman Services of Contra Costa, Inc. responds to reports of abuse of residents of long-term care facilities. Their services also include representing residents with issues related to day-to-day care, health, safety and personal preferences. Funding for this contract comes from the California Department of Aging Area Plan contract with the County via the

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **06/08/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor

Candace Andersen, District II
Supervisor

Diane Burgis, District III Supervisor

Karen Mitchoff, District IV
Supervisor

Federal D. Glover, District V
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: June 8, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: C. Youngblood, (925)
608-4964

Employment and Human Services Department, Area Agency on Aging.

CONSEQUENCE OF NEGATIVE ACTION:

Seniors in Contra Costa County will not receive the assistance of ombudsman services.