



**Contra
Costa
County**

To: Board of Supervisors
From: Melinda Self, Child Support Services Director
Date: March 30, 2021

Subject: Contract Amendment/Extension with Integrated Information Systems, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Director of Child Support Services, or designee, to execute a contract amendment, including modified indemnification language, with Integrated Information Systems, Inc. to increase the payment limit from \$150,000 to \$311,875 for the license and maintenance of the TurboCourt software system, and extend the contract term from the current June 30, 2021 expiration date to a new expiration date of June 30, 2022.

FISCAL IMPACT:

This project will be fully funded by allocations from the Federal Government at 66% and the State of California at 34%.

BACKGROUND:

The Department of Child Support Services utilizes TurboCourt, a web-based system for customers to apply for child support services. The webpage allows our customers to access our services 24 hours a day, 7 days a week. This contract will provide updates and modifications to the TurboCourt system, ensuring that the child support customers are receiving current information and the department is using current forms.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **03/30/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: March 30, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Jessica Shepard,
925-313-4454

cc:

CONSEQUENCE OF NEGATIVE ACTION:

If this action were not approved, customers would not have ease of access to child support services.

CHILDREN'S IMPACT STATEMENT:

This action allows the Department of Child Support Services the ability to offer web-based services to our customers in support of children. The recommendation supports the following children's outcomes: (1) Children Ready for and Succeeding in School; (2) Children and Youth Healthy and Preparing for Productive Adulthood; and (3) Families that are Economically Self Sufficient.