To: Board of Supervisors

From: Nathan Johnson, Veterans Services Officer

Date: March 2, 2021

Subject: Increase hours of one (1) position in the Veterans Services Department



Contra Costa County

### **RECOMMENDATION(S):**

ADOPT Position Adjustment Resolution No. 25694 to increase the hours of one (1) Veterans Services Representative I (96WA) (represented) position number 14747 from 32/40 to 40/40 in the Veterans Services Department.

### **FISCAL IMPACT:**

Approval of this action will result in an annual increase of \$12,966. (100% County General Fund)

### **BACKGROUND:**

In October 2020, this Veterans Services Representative I position was increased from 20/40 to 32/40 to provide additional services for both walk-in client appointments and through the virtual office established in Spring 2020 to expand community outreach and engagement. The department has identified that the volume of requests for services from the community requires additional staffing resources and is increasing the hours of this position to meet this need.

<b>✓</b> APPROVE	OTHER
RECOMMENDATION OF CADMINISTRATOR	RECOMMENDATION OF BOARD COMMITTEE
Action of Board On: 03/02/2021 APPROVED AS RECOMMENDED OTHER	
Clerks Notes:	
VOTE OF SUPERVISORS	
AYE: John Gioia, District I Supervisor Candace Andersen, District II Supervisor Diane Burgis, District III Supervisor Karen Mitchoff, District IV Supervisor Federal D. Glover, District V Supervisor	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.  ATTESTED: March 2, 2021  Monica Nino, County Administrator and Clerk of the Board of Supervisors
Contact: Nathan Johnson,	By: Joellen Bergamini, Deputy

(925) 313-1481

# **CONSEQUENCE OF NEGATIVE ACTION:**

If the position hours are not increased, the Veterans Services Department will have insufficient staffing to meet the demand from the community, which could result in increased wait times for services.

## **ATTACHMENTS**

Personnel Resolution No. 44651