



**Contra
Costa
County**

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: March 2, 2021

Subject: Approval of Software and Services Agreement #23-700 with HealthcareSource HR, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County, Software and Services Agreement #23-700 with HealthcareSource HR, Inc, in an amount not to exceed \$270,155, to license their Learning Management System (LMS) for the period from March 2, 2021 through March 1, 2024.

FISCAL IMPACT:

This contract will result in contractual service expenditures of up to \$270,155 and will be funded 100% by Hospital Enterprise Fund I revenues.

BACKGROUND:

HealthcareSource HR, Inc. will be replacing our current continuing medical education software provided by Elsevier, Inc. beginning in March 2021. HealthcareSource HR, Inc. provides skill assessment and e-learning for medical staff orientation and annual competency recertification assessment. Contra Costa Health Services (CCHS) will be able to record, track, and report mandatory clinical education and clinical competency requirements of staff in a single system. Section 16 of the Master Relationship Agreement requires the County to indemnify Healthcare Source HR, Inc. for any claims arising from

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **03/02/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: March 2, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Patrick Wilson,
925-335-8700

the County's use of the software. The Health Services Department staff recommends that the Board of Supervisors approve this item, as recommended.

CONSEQUENCE OF NEGATIVE ACTION:

CCHS education, training requirements, and operations will be severely impacted if this product is not acquired to replace the Elsevier platform. Without this software, the online e-learning clinical programs will need to be re-written and transferred to a paper system. Due to the logistical complexities of a paper-based training system, there will be more resources needed to operationalize it from an administration perspective which may create delays in training delivery and completion.