



Contra
Costa
County

To: Board of Supervisors
From: Marc Shorr, Chief Information Officer
Date: February 2, 2021

Subject: Purchase Software Licenses for the Department of Information Technology Supported Departments

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Chief Information Officer, or designee, to execute a software agreement with General Datatech (GDT) in an amount not to exceed \$705,897 for purchase of CrowdStrike Falcon Complete, a managed endpoint protection service, for the period January 30, 2021 through January 29, 2022.

FISCAL IMPACT:

The cost for implementing Falcon Complete is \$705,897 per year for 9,300 licenses and will cover all County departments except the Health Services Department. 100% General Fund (budgeted).

BACKGROUND:

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **02/02/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: February 2, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Marc Shorr
925-608-4071

cc:

BACKGROUND: (CONT'D)

On January 3, 2020, the Library sustained a Ransomware attack on their administrative network. Library staff were unable to access any files stored on their servers. The attack also affected their ability to receive and send email. As part of the activities that enabled successful remediation of this event, the Department of Information Technology deployed CrowdStrike Falcon endpoint software to the Library, and other select departments, on a proof-of-concept basis. This software has successfully defended our departments since this time.

CONSEQUENCE OF NEGATIVE ACTION:

DoIT supported department's infrastructure would be at risk of another possible attack. Critical Services would take longer to restore, causing further service impacts to citizens.