



**Contra
Costa
County**

To: Board of Supervisors

From: Kathy Gallagher, Employment & Human Services Director

Date: September 22, 2020

Subject: Contract with Ombudsman Services of Contra Costa, Inc. for Long-Term Ombudsman Services

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Employment and Human Services Director, or designee, to execute a contract with Ombudsman Services of Contra Costa, Inc., in an amount not to exceed \$511,262 to provide countywide ombudsman services to seniors, for the period July 1, 2020 through June 30, 2021.

FISCAL IMPACT:

This will increase department expenditures by \$511,262, funded 19% by Federal revenues from the Federal Older Americans Act Title III-B and Title VII-A revenue (CFDA# 93.044, 93.042), and 81% by the State Public Health Licensing and Certification Program, Health Facilities Citation Penalties Account, Skilled Nursing Facilities Quality and Accountability Funds, and State Older Americans Act Title III-B. There is no required County match.

BACKGROUND:

This Contract was awarded from the Request For Proposal (RFP) 1171. Ombudsman Services of Contra Costa, Inc. provides long-term care ombudsman services for adults including mediation and conciliation services, creation of Family Councils for support of families of long-term care residents, documentation and reporting of investigations of

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **09/22/2020** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: September 22, 2020

David Twa, County Administrator and Clerk of the Board of Supervisors

Contact: Gina Chenoweth
608-4961 or 812-6795

By: Laura Cassell, Deputy

cc:

physical abuse of all dependent adult and elder residents of long-term care facilities, education and training on seniors' rights, benefits, and entitlements.

CONSEQUENCE OF NEGATIVE ACTION:

Seniors in Contra Costa County will not receive the assistance of ombudsman services.

CLERK'S ADDENDUM

Adopted as modified to read under Fiscal Impact: ~~This will increase department expenditures by \$511,262,~~ Funded 19% by Federal revenues from the Federal Older Americans Act Title III-B and Title VII-A revenue (CFDA# 93.044, 93.042), and 81% by the State Public Health Licensing and Certification Program, Health Facilities Citation Penalties Account, Skilled Nursing Facilities Quality and Accountability Funds, and State Older Americans Act Title III-B. There is no required County match.