



Contra
Costa
County

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: January 7, 2020

Subject: Contract #23-531-12 with Nordic Consulting Partners, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County Contract #23-531-12 with Nordic Consulting Partners, Inc., a corporation, in an amount not to exceed \$11,000,000, to provide consultation and technical assistance to the Health Services Department's Information Systems Unit in support of the ccLink Electronic Health Record System including consultation, technical support, system optimization, information security, training and application support, for the period from January 1, 2020 through December 31, 2021.

FISCAL IMPACT:

This Contract is funded 100% by Hospital Enterprise Fund I. (No rate increase)

BACKGROUND:

On July 24, 2018, the Board of Supervisors approved Contract #23-531-10 (as amended by Amendment Agreement #23-531-11) with Nordic Consulting Partners, Inc. to provide consultation and technical assistance to the Department's Information Systems Unit in support of ccLink, for the period from July 1, 2018 through December 31, 2019.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **01/07/2020** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: January 7, 2020

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Patrick Wilson,
925-335-8700

BACKGROUND: (CONT'D)

Approval of Contract #23-531-12 will allow Contractor to continue providing consulting services for ccLink including consultation, technical support, system optimization, information security, training and application support through December 31, 2021. This work includes future project based needs to implement the CalAIM waiver for Medi-Cal, additional build in ccLink to support new programs in public health and care coordination, business intelligence analysts to create, modify, and release new data analytics reports, and for project management support needs.

CONSEQUENCE OF NEGATIVE ACTION:

If this contract is not approved, the Department will not have access to Contractor's expert consultation and technical assistance in support of ccLink.