To: Board of Supervisors

From: Anna Roth, Health Services Director

Date: October 8, 2019

Subject: Contract #27-565-21 with DocuStream, Inc



Contra Costa County

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County Contract #27-565-21 with DocuStream, Inc., a corporation, in an amount not to exceed \$1,100,000, to provide electronic claims processing services, and to license related software to County for the Contra Costa Health Plan (CCHP) and Behavioral Health Services Division (BHSD), for the period from November 1, 2019 through October 31, 2020.

FISCAL IMPACT:

This Contract is funded by 80% CCHP Enterprise Fund II and 20% Mental Health Services Act. (No rate increase)

BACKGROUND:

On November 6, 2018, the Board of Supervisors approved Contract #27-565-20 with DocuStream, Inc., to provide claims processing services including, scanning, storage encryption and retrieval for the period from November 1, 2018 through October 31, 2019.

Approval of Contract #27-565-21 will allow Contractor to continue to provide claims

| ✓ APPROVE | OTHER |
|---|--|
| ▼ RECOMMENDATION OF CADMINISTRATOR | CNTY RECOMMENDATION OF BOARD COMMITTEE |
| Action of Board On: 10/08/2019 APPROVED AS RECOMMENDED OTHER | |
| Clerks Notes: | |
| VOTE OF SUPERVISORS | |
| AYE: John Gioia, District I Supervisor Candace Andersen, District II Supervisor Diane Burgis, District III Supervisor Karen Mitchoff, District IV Supervisor Federal D. Glover, District V Supervisor | I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown. ATTESTED: October 8, 2019 David Twa, County Administrator and Clerk of the Board of Supervisors |
| | By: Laura Cassell Deputy |

cc: K Cyr, M Wilhelm

925-313-6104

Contact: Sharron Mackey,

processing to CCHP and BHSD through October 31, 2020.

CONSEQUENCE OF NEGATIVE ACTION:

If this contract is not approved, CCHP and BHSD will not receive electronic claims processing services from Contractor. Providers may experience delays in payment and CCHP may be out of compliance and subject to sanctions and civil penalties per California and Federal law.