



Contra
Costa
County

To: Board of Supervisors
From: Melinda Self, Child Support Services Director
Date: September 24, 2019

Subject: Contract with Integrated Information Systems, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Director of Child Support Services, or designee, to execute a contract, including modified indemnification language, with Integrated Information Systems, Inc. in an amount not to exceed \$75,000 for the license and maintenance to the TurboCourt software system for the period of July 1, 2019 through June 30, 2020.

FISCAL IMPACT:

This project will be fully funded by allocations from the Federal Government at 66% and State of California at 34%.

BACKGROUND:

The Department of Child Support Services utilizes TurboCourt, a web-based system for customers to apply for child support services. The webpage allows our customers to access our services 24 hours a day, 7 days a week. This contract will provide updates and modifications to the TurboCourt website, ensuring the child support customers are receiving current information and the department is using current forms.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **09/24/2019** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor

Candace Andersen, District II
Supervisor

Diane Burgis, District III Supervisor

Karen Mitchoff, District IV
Supervisor

Federal D. Glover, District V
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: September 24, 2019

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Jessica Shepard,
925-313-4454

cc:

CONSEQUENCE OF NEGATIVE ACTION:

If this action were not approved, customers would not have ease of access to child support services.

CHILDREN'S IMPACT STATEMENT:

This action allows the Department of Child Support Services the ability to offer web-based services to our customers in support of children. The recommendation supports the following children's outcomes: (1) Children Ready for and Succeeding in School; (2) Children and Youth Healthy and Preparing for Productive Adulthood; and (3) Families that are Economically Self Sufficient.