



Contra  
Costa  
County

To: Board of Supervisors  
From: Kathy Gallagher, Employment & Human Services Director  
Date: August 6, 2019

Subject: Contract with Ombudsman Services of Contra Costa, Inc. for Long-Term Care Ombudsman Services

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**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Employment and Human Services Director, or designee, to execute a contract with Ombudsman Services of Contra Costa, Inc. in an amount not to exceed \$309,488, to provide countywide ombudsman services to seniors, for the period July 1, 2019 through June 30, 2020.

**FISCAL IMPACT:**

This contract will increase budget expenditures by \$309,488 to be 71% by State Public Health L&C Program, Health Facilities Citation Penalties Account, and SNF Quality & Accountability Funds and 29% by Federal Older Americans Act, Title III-B and Title VII-A revenue (CFDA# 93.044, 93.042).

**BACKGROUND:**

Ombudsman Services of Contra Costa, Inc. provides long-term care ombudsman services for adults including mediation and conciliation services, creation of Family Councils for support of families of long-term care residents, document and report investigations of physical abuse of all dependent adult and elder residents of long-term care facilities,

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

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Action of Board On: **08/06/2019** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor  
Candace Andersen, District II Supervisor  
Diane Burgis, District III Supervisor  
Karen Mitchoff, District IV Supervisor  
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: August 6, 2019

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Gina Chenoweth  
8-4961

cc:

education and training on seniors' rights, benefits, and entitlements.

CONSEQUENCE OF NEGATIVE ACTION:

Seniors in Contra Costa County will not receive the assistance of ombudsman services.