



Contra
Costa
County

To: Board of Supervisors
From: David O. Livingston, Sheriff-Coroner
Date: July 23, 2019
Subject: Global Tel*Link Corporation

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Sheriff-Coroner, or designee, to execute a contract with Global Tel *Link Corporation (GTL) to install and operate Inmate Communications Services including a jail management system, inmate telephones, video visitation, and inmate tablets in the adult facilities for the period of July 1, 2019 through June 30, 2024 for a total of \$1,400,000.

FISCAL IMPACT:

No net County costs. Under the contract, GTL will pay the County \$200,000 at contract start to defer the Office of the Sheriff's expenses related to facility technology and program expenses, and will pay the County \$20,000 a month for County cost reimbursement which will be placed in the Inmate Welfare Fund.

BACKGROUND:

The Office of the Sheriff conducted a solicitation process to obtain a provider for an Inmate Communications Services in the adult detention facilities in 2015. The Office of the Sheriff negotiated with GTL to provide a jail management system, inmate telephones, video visitation, and inmate tablets for a turn-key Inmate Communications Services package. GTL

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **07/23/2019** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: Diane Burgis, District III
Supervisor
Karen Mitchoff, District IV
Supervisor
Federal D. Glover, District V
Supervisor

ABSENT: John Gioia, District I
Supervisor
Candace Andersen, District II
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: July 23, 2019

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Sandra Brown,
925-335-1553

cc:

will pay the

BACKGROUND: (CONT'D)

County \$200,000 at contract start to defer the Office of the Sheriff's expenses related to facility technology and program expenses, and will pay the County \$20,000 a month for cost reimbursement which will be deposited into the inmate welfare program used to provide inmate programs. The GTL Inmate Communications Services package will update and provide new hardware and software across all of the adult facilities for inmate communications. The contract provides for below industry average calling rates for inmates and no additional fees to the general public utilizing the inmate communications services. Revenue generated from this contract will be allocated to providing inmate programs through the Inmate Welfare Fund.

CONSEQUENCE OF NEGATIVE ACTION:

A decision not to enter into this Contract will result in the need to obtain another service provider, potentially providing less technology and reduced cost reimbursement amounts, while suspending this service to inmates which may result in lawsuits against the County.