



Contra  
Costa  
County

To: Board of Supervisors  
From: Anna Roth, Health Services Director  
Date: July 9, 2019

Subject: Purchase Order with Groupware Technology, Inc. for Cisco SMARTnet Hardware Support Renewal

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**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Purchasing Agent to execute, on behalf of the Health Services Director, a Purchase Order with Groupware Technology, Inc., in an amount not to exceed \$104,898, for the renewal of hardware support services provided by Cisco Systems, Inc., for the period from August 23, 2019 through August 22, 2020.

**FISCAL IMPACT:**

100% funding is included in the Hospital Enterprise I Fund budget.

**BACKGROUND:**

Contra Costa Health Services (CCHS) current infrastructure consists of Cisco equipment, and is used to support the hospital, clinics, and ancillary sites, and all users are connected to and rely on this equipment for connectivity. SMARTnet is also the hardware support that covers the Cisco UCS blade servers and chassis which host the Epic application for the hospital, clinic sites, and community providers. Support is mandated under the County's agreement with Epic and is necessary to prevent failures.

**CONSEQUENCE OF NEGATIVE ACTION:**

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☒ APPROVE
 ☐ OTHER  
☒ RECOMMENDATION OF CNTY ADMINISTRATOR
 ☐ RECOMMENDATION OF BOARD COMMITTEE

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Action of Board On: **07/09/2019** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: Candace Andersen, District II  
 Supervisor  
 Diane Burgis, District III  
 Supervisor  
 Karen Mitchoff, District IV  
 Supervisor  
 Federal D. Glover, District V  
 Supervisor

ABSENT: John Gioia, District I  
 Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: July 9, 2019

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Patrick Wilson,  
925-335-8700

Failure to renew the hardware support increases the risk of an unexpected failure, and possibly an extended outage. This could negatively impact the patient medical records system and patient care at the hospital and health clinic locations.