



**Contra
Costa
County**

To: Board of Supervisors
From: David Twa, County Administrator
Date: June 18, 2019

Subject: 2019 CSAC Challenge Awards

RECOMMENDATION(S):

AUTHORIZE the County Administrator to submit, on behalf of Contra Costa County, a letter of authorization for the submission of 11 applications to the California State Association of Counties (CSAC) 2019 Challenge Awards competition.

FISCAL IMPACT:

The entry fee is \$75 for each application. The total entry fee for the 11 applications is \$825. The entry fee is paid out of the County Administrator Office's budget.

BACKGROUND:

In April, the California State Association of Counties (CSAC) invited counties to enter its 2019 Challenge Awards competition. The program is intended to recognize the innovative and creative spirit of county governments, who seek to find unique, replicable, effective and cost saving ways of providing programs and services to their citizens. The deadline for entry is a postmark of June 21, 2019.

CSAC recognizes counties in three population categories -- rural, urban (representing counties like Contra Costa), and suburban -- and five issue areas:

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **06/18/2019** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: June 18, 2019

David Twa, County Administrator and Clerk of the Board of Supervisors

Contact: Julie DiMaggio Enea
(925) 335-1077

By: Stephanie Mello, Deputy

BACKGROUND: (CONT'D)

1. **Administration of Justice & Public Safety** – Includes programs associated with local law enforcement and public safety, adult and juvenile detention, and probation.
2. **Agriculture, Environment & Natural Resources** – Includes programs associated with agriculture, the environment, air quality, water, flood control, energy, parks and recreation, public lands, forestry, mining, endangered species, solid waste, and hazardous waste.
3. **Government Finance, Administration & Technology** – Includes programs associated with internal operations, employee training and wellness, workers' compensation, public records, technology, economic development, elections, libraries, food safety, and disaster planning/response.
4. **Health & Human Services** – Includes programs associated with health care, mental health, homelessness, foster care, child welfare services, adult protective services, IHSS, general assistance, aging, CalWORKs, county hospitals, the indigent, and veterans.
5. **Housing, Land Use & Infrastructure** – Includes programs associated with housing, land use, growth, planning, transportation, infrastructure, and tribal gaming issues.

Awards may be presented in the three population categories for each of the five issue areas. Two levels of awards will be presented in each category of population: Challenge Awards and Merit Awards. The judges have the flexibility to offer an optional top-level award: The California Counties Innovation Award. Judges will also consider all entries for special awards that are open to all population categories.

Challenge Award-winning programs receive state and national exposure, are highlighted in county best practices videos, and recognized at Boards of Supervisors meetings. Challenge Awards will be presented in person in the recipient's county. Merit Awards will be mailed. Award recipients will also be featured on CSAC's Web site at www.csac.counties.org. This is a great way to let colleagues across the state and nation know about the innovative work we are doing in Contra Costa County.

Contra Costa County departments propose to submit the following applications for the 2019 CSAC Challenge Awards:

Department(s)	Title	Description
Clerk-Recorder	Destination Weddings	Partner with outside agencies to offer unique, special wedding experiences for couples at majestic and historic county landmark locations.
Conservation & Development / Health Services	Weatherization and Health Partnerships That Work	Created formal assessment tool that the visiting health professionals use to connect clients to energy efficiency services that improve health.
Employment & Human Services	4 Our Families	Provide wraparound services for the individual and/or family by leveraging technology, centralizing data sharing and co-locating staff to provide increased access, a better and faster service delivery experience (not only for clients, but for staff as well) and improve the utilization rates of the department's comprehensive suite of services.

Employment & Human Services	Whole Person Care CommunityConnect Program	A trauma-informed care approach for delivering case management services, connecting clients to other resources such as housing, transportation, food assistance and free cell phone communication, and teaching them how to schedule their own appointments.
Employment & Human Services	We Care Training Program	Produced a training video with real stories drawing on actual employee-client engagements to demonstrate how to use good customer service skills to work with difficult clients while leaving them feeling more confident about their situation by the end of the meeting.
Library / Elections / Communications & Media	Community Election Forums	Feature a variety of high-interest county-wide and local community races, in a neutral forum and format so that candidates could be heard by the public.
Library	Goodbye to Fines!	Eliminated daily overdue fines on all library materials and cleared balances on all cardholder accounts to remove barriers and make library access easy, equitable and enjoyable.
Health Services	Integrated Pest Management Program Reduces Pesticide Use	Established a team to identify and implement alternative methods of pest management at County properties to reduce usage of harmful pesticides.
Health Services	Innovative Approach to Hazardous Materials Response Coordination	Implemented an unannounced inspection program at facilities determined to have the highest risk to surrounding communities.
Health Services	Partnership to Improve Medi-Cal Retention	Collaboration between two departments improved Medi-Cal retention amongst high-risk Medi-Cal beneficiaries by developing outreach workflows and enhancing data sharing.
Public Works / Health Services	CORE (Coordinated Outreach, Referral, Engagement) Creeks Team	Helps the homeless by not only providing them with needed services, but by engaging them and giving them a sense of purpose through trash removal from the creeks sides where they live, thus reducing pollution of creeks.
<u>CONSEQUENCE OF NEGATIVE ACTION:</u>		

Without a letter of authorization to submit an entry, departments will not be able to compete for a 2019 CSAC Challenge Award.