



Contra
Costa
County

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: May 7, 2019

Subject: Amendment to Purchase Order with Experian Health Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Purchasing Agent, on behalf of the Health Services Director, to execute an amendment to Purchase Order #F008703 with Experian Health, Inc., to increase the payment limit by \$100,000 to a new payment limit of \$456,400, for additional software customization services with no change in the original term of July 1, 2017 through June 30, 2019.

FISCAL IMPACT:

100% funding is included in the Hospital Enterprise Fund I budget.

BACKGROUND:

Since 2001 the Patient Accounting Unit has used Experian Health revenue cycle products to simplify claims processing and to expedite receipt of payments. Contra Costa Health Services (CCHS) uses the following Experian Health modules for accurate posting of payments and adjustments: (1) Electronic Claims Processing, (2) Remittance and Payment Processing, (3) Real-time Transactions Eligibility, and (4) Financial Reporting. This application also meets Epic guidelines for Medicare Rules.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **05/07/2019** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: May 7, 2019

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Jaspreet Benepal,
925-370-5101

Additional customization

BACKGROUND: (CONT'D)

of Experian's software has been necessary to enable Experian's software to communicate with ShareCare software, which the County uses to receive billing from community-based organizations and alcohol and drug dependency programs

The subscription and support services are governed by the existing Master Customer Agreement between the County and Experian.

CONSEQUENCE OF NEGATIVE ACTION:

Failure to approve the change order and pay for services will interrupt electronic claims and remittance software services resulting in a significant loss of revenue to CCHS.