Contra Costa County

To: Board of Supervisors

From: Anna Roth, Health Services Director

Date: February 26, 2019

Subject: Purchase Order with RadicaLogic Technologies, Inc. to Upgrade the Safety Event Reporting System (SERS)

Software

#### **RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County, an Order Form and Terms of Use Agreement, including modified indemnity, with RadicaLogic Technologies, Inc. (dba RL Solutions), in an amount not to exceed \$55,000, to provide upgrades and maintenance for the automated incident Safety Event Reporting System (SERS) software, for the period from January 1, 2019 through December 31, 2021.

### **FISCAL IMPACT:**

This contract is funded 100% by Hospital Enterprise Fund I.

### **BACKGROUND:**

cc: P Wilson, L Walker, M Wilhelm

Contra Costa Regional Medical Center and Contra Costa Health Centers are required by SB1301 (reporting of Adverse Events) to report incidents and events to the Department of Health Care Services (DHCS) within 5 days after the event has been detected. The Contra Costa Regional Medical Center and Health Centers has used RL Solutions for SERS reporting since 2007. The current version RL4 is no longer supported and an upgrade to RL6 is required. Approval of the purchase

<b>✓</b> APP	PROVE	OTHER					
▼ RECOMMENDATION OF CNTY ADMINISTRATOR							
Action of Board On: 02/26/2019 APPROVED AS RECOMMENDED OTHER							
Clerks Notes:							
VOTE OF SUPERVISORS							
AYE:	John Gioia, District I Supervisor						
	Candace Andersen, District II Supervisor	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the					
	Karen Mitchoff, District IV Supervisor	Board of Supervisors on the date shown.  ATTESTED: February 26, 2010					
	Federal D. Glover, District V Supervisor	ATTESTED: February 26, 2019  David Twa, County Administrator and Clerk of the Board of Supervisors					
ABSENT:	Diane Burgis, District III Supervisor	By: Laura Cassell, Deputy					
Contact: 925-335	Patrick Wilson, -8700						

# BACKGROUND: (CONT'D)

order will procure the required software upgrade and maintenance services through December 31, 2021. The Terms of Use Agreement requires the County to indemnify RL Solutions against claims arising from County's misuse of the licensed products.

## CONSEQUENCE OF NEGATIVE ACTION:

Without this upgrade, the Contra Costa Regional Medical Center and Health Centers would be non-compliant with current adverse reporting requirements and could be exposed to financial penalties if audited by the Department of Health Care Services.