



Contra
Costa
County

To: Board of Supervisors
From: Marc Shorr, Chief Information Officer
Date: March 12, 2019

Subject: Renewal of Oracle Technical Support Services for Software Support

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Chief Information Officer, or designee, to execute ordering documents under the existing Oracle Master Agreement with Oracle America, Inc., in an amount not to exceed \$245,800 for Oracle program technical support services for software updates and support for various County departmental systems, for the period May 31, 2019 through May 30, 2020.

FISCAL IMPACT:

The total annual cost is \$245,800. The cost is billed in quarterly installments and charged back to user departments through the Department of Information Technology's billing process.

BACKGROUND:

On November 17, 2015, the Board authorized the Chief Information Officer to enter into an Oracle Master Agreement (US-OMA-QT5714570) with Oracle America, Inc. The Master Agreement authorizes the County to place orders with Oracle for five years following the date of the Master Agreement. The order being placed under this board order is for a support service number that will renew technical support services for software for a

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **03/12/2019** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I
Supervisor
Candace Andersen, District II
Supervisor
Karen Mitchoff, District IV
Supervisor
Federal D. Glover, District V
Supervisor

ABSENT: Diane Burgis, District III
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: March 12, 2019

, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Scott Sullivan
925-313-1288

cc:

one-year term. The support agreement will cover various Oracle servers through several participating County departments. The support order is as follows:

BACKGROUND: (CONT'D)

Support Service #2339990- \$245,799.84 for the period of May 31, 2019 through May 30, 2020.

- Oracle Database Enterprise Edition
- Oracle Diagnostic Pack
- Oracle Internet Developer Suite
- Oracle Tuning Pack

Oracle will send the County invoices quarterly, in arrears. According to the Oracle Master Agreement, the County may terminate the agreement at any time without cause by giving Oracle 30-days prior written notice of such termination.

In accordance with Administrative Bulletin No 611.0, Departments are required to obtain Board approval for contracts in excess of \$100,000. The County Administrator's Office has reviewed this request and recommends approval.

CONSEQUENCE OF NEGATIVE ACTION:

Disapproval of the recommendation will prevent the County from obtaining the software maintenance and support that is required by the manufacturer for continued use of the software.